GOVERNOR AND EXECUTIVE COUNCIL

Governor Christopher T. Sununu

Honorable Joseph D. Kenney, Executive Councilor, District One
Honorable Andru Volinsky, Executive Councilor, District Two
Honorable Russell E. Prescott, Executive Councilor, District Three
Honorable Christopher C. Pappas, Executive Councilor, District Four
Honorable David K. Wheeler, Executive Councilor, District Five

Office of Professional Licensure and Certification

Mission Statement

The principal mission of the New Hampshire Office of Professional Licensure and Certification is to safeguard the public health, safety, welfare, environment and the public trust of the citizens of the State of New Hampshire.
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Executive Summary

The Office of Professional Licensure and Certification (OPLC) provides administrative support to over 40 professional licensing boards, commissions and councils. The Boards, Commissions and Councils qualify and license, certify or register individuals and businesses and regulate their professions in order to safeguard the public.

Accomplishments

Legislative updates:

This past legislative session (2018) OPLC introduced legislation giving the agency responsibility over administrative functions crucial to the professional licensing process. Senate Bill (SB) 531 also gave the OPLC’s Executive Director responsibility for assessing and adjusting licensing fees for many of the boards administratively supported by OPLC, and created the Office of Professional Licensure and Certification Fund, which has essentially made the agency financially self-supporting.

The Board of Nursing has implemented an impaired nursing program pursuant to Chapter Law 270 for situations where a licensee is determined by the Board to be impaired professionally by addiction or behavioral problems. Licensees may also self-refer themselves to the program without Board involvement. This program officially began in August 2018 to accommodate the 60 day mandate required by the new legislation creating the program.

PDMP updates:

- July 26, 2018 – the PDMP system migrated over from HID Inc. to APPRISS Health.
  - Staff worked over several months that practitioners appropriately migrated over to the new system with APPRISS. Manual approval of all dispensers had to be done by staff and was completed within 48 hours. This had to have a quick turnaround so that dispensers would begin to upload into the new system as soon as possible.
  - Followed up with any pharmacies that did not register with the NH PDMP in writing.
- Revised NH PDMP rules based on previous session legislative changes.
- Awarded a 2017 BJA Category 5 grant in partnership with the NH Department of Justice.
- Annual report presented to the HHS Oversight Committee on 1/26/18.
- Board of Pharmacy-PDMP Legislative Audit.
• Written formal response/plan to Fiscal Committee to address the audit was completed and submitted for the Feb. 16, 2018 meeting.

• Monthly audit progress reports submitted to Fiscal Committee.

• Strategic planning logistics worked on with a target to complete strategic plan in SFY 19.

• Sustainability planning: Part A) Increasing out of state pharmacy fees pending final JLCAR approval and Part B) 5% of other board licensing fees approved for SFY18/19 biennium

• Legislation passed to allow the NH Medical Examiner Office direct access to the NH PDMP when investigating the death of an individual.

• SFY 18/19 Budget revisions approving the allocations of funds to support a PDMP analyst position. This position will provide the much needed capacity to pull and analyze data from the PDMP database to meet legislative requirements, as well as outcome goals and objectives that will be further defined from the strategic planning process/plan that is developed. The analyst position will allow the PDMP to work more collaboratively with other state stakeholders by being able to share de-identified data that can further identify what the needs are and where resources may need to focus on.

• Threshold criteria were developed by the Advisory Committee and approved by the Board of Pharmacy to include measures on:
  o High current daily dose of opioids (MME)
  o Concurrent benzodiazepine and opioid prescription
  o Multiple prescribers or multiple dispensers

These measures will be reviewed internally at first; however we will be enhancing the system by purchasing Clinical Alerts. When a patient exceeds any of these thresholds, we will have the capability to push out a report to any provider connected to the patient an “alert” accompanied with education that their patient exceeded a threshold of concern.

**My Licensing Office (MLO) updates:**

Several of the licensed occupations supported by OPLC now offer initial and renewal online licensing, which has significantly reduced the licensing process time. These occupations include:

• Architect
• Architect Business
• Engineer
• Engineering Business
• Geologist
• Land Surveyor
• Land Surveyor Business
• Nursing or Nursing Assistant

The following occupations have renewal online licensing capability only:

• Accountants
• Alcohol and Other Drug Use Professionals
• Allied Health
• Barber
• Cosmetology
• Court Reporters
• Dental
• Electricians
• Esthetician
• Foresters
• Home Inspectors
• Landscape Architect
• Liquor
• Manicurist
• Manufactured Housing Installer
• Master Barber
• Mechanical
• Medical Technicians
• Natural Scientists
• Pharmacy
• Real Estate
• Real Estate Appraisers

We will continue to address improved customer service both in striving toward initial online licensing capability for all occupations supported by OPLC, and assuring that boards administratively supported by OPLC are provided the resources, training, and network opportunities they need to perform their duties properly. As a self-funded agency, OPLC will have the financial resources to enhance quality of service to licensees and boards.
DIVISION OF ADMINISTRATION

ORGANIZATION

OPLC provides efficiencies and eliminates redundancies in the professional licensing process, resulting in enhanced customer service, administrative support to professional regulatory boards, and a consistent organizational structure for programs and licensees.

FUNCTION

TOTAL OPLC RECEIPTS AND EXPENDITURES

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<th></th>
<th>FY 2016</th>
<th>FY 2017</th>
<th>FY 2018</th>
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<tbody>
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<td>Total Revenues:</td>
<td>11,233,381</td>
<td>12,106,657</td>
<td>12,040,902</td>
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<td>Budgeted OPLC Expenditures:</td>
<td>7,893,730</td>
<td>7,827,305</td>
<td>8,481,025</td>
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<td>Actual OPLC Expenditures:</td>
<td>6,084,965</td>
<td>7,878,303</td>
<td>7,350,705</td>
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Board of Accountancy

Board of Accountancy Members
Frederick G. Briggs, Jr., Chair
Expires December 2, 2022
Thomas W. Musgrave, Vice Chair
Expires December 2, 2020
Richard S. Silverman, Secretary
Expires December 2, 2018
John J. Daigneault, Member
Expires November 19, 2018
Jeffrey P. Seifert, Public Member
Expires September 17, 2018
Richard C. Nelson, Esq., Public Member
Expires September 21, 2020
Debra Grott, Public Member
Expires December 2, 2021

Accountants RSA 309-B

FY2017 Active Licenses:
5,633
FY2018 Active Licenses:
5,437

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<td>$615,565</td>
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<td>Expenses</td>
<td>$186,786</td>
<td>$292,447</td>
<td>$181,124</td>
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Revenues - Expenses   | $678,810     | $454,793     | $434,441     |
Revenues/Expenses %   | 463%         | 256%         | 340%         |

Complaints and Disciplinary Action:

- (4) complaints
Board of Architects

Board of Architects Members
David Udelsman, Chair
Wayne Richardson, Vice Chair, Public Member
Sheldon Pennoyer, Secretary
Sonya Misiaszek-Monterose, Member
James A. Loft, Member

Expires
July 26, 2019
September 9, 2022
September 9, 2021
September 9, 2018
September 9, 2020

Board of Architects

FY2017 Active Licenses:
2,725
FY2018 Active Licenses:
2486

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<td>Revenues</td>
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<td>$222,099</td>
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<td>$32,156</td>
<td>$97,187</td>
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<td>Revenues - Expenses</td>
<td>$192,754</td>
<td>$125,454</td>
<td>$176,310</td>
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<td>Revenues/Expenses %</td>
<td>699%</td>
<td>229%</td>
<td>485%</td>
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Complaints and Disciplinary Action:

- (0) complaints
Board of Court Reporters

Board of Court Reporters Members
Camille M. Palladino Duffy, Chair
Expires October 3, 2017
Thomas Richards, Attorney, Vice Chair
Expires October 3, 2018
Denise Cascio Bolduc, Secretary
Expires October 3, 2020
Susan J. Robidas, Public Member
Expires October 3, 2019
Brent T. Lemire, Public Member
Expires January 30, 2016

Court Reporters

FY2017 Active Licenses:
74
FY2018 Active Licenses:
73

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<tr>
<td>Revenues</td>
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<td>$10,475</td>
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<td>Expenses</td>
<td>$11,270</td>
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<td>$7,184</td>
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<td>Revenues - Expenses</td>
<td>$(4,940)</td>
<td>$4,329</td>
<td>$3,291</td>
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<td>Revenues/Expenses %</td>
<td>261%</td>
<td>146%</td>
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Complaints and Disciplinary Action:

- (0) complaints
Board of Electricians

**Board of Electricians’ Members**
- Peter Cicolini, Master Member, Chair  Expires: July 1, 2020
- Henry Szumiesz, Journeyman Member  Expires: July 1, 2023
- Matthew Connors, Master Member  Expires: June 30, 2022
- Jack Grube, Public Member  Expires: August 26, 2021
- William J. Infantine, Public Member  Expires: October 28, 2021
- State Fire Marshal or Designee, Ex-officio member

**Electricians**

FY2017 Active Licenses:  
**12,415**

FY2018 Active Licenses:  
**10,409**

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<tr>
<td>Revenues</td>
<td>$884,426</td>
<td>$782,978</td>
<td>$889,336</td>
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<td>Expenses</td>
<td>$555,047</td>
<td>$752,313</td>
<td>$638,167</td>
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Revenues - Expenses  
$329,379  $30,665  $251,169

Revenues/Expenses %  
159%  104%  139%

Complaints and Disciplinary Action:
- (3) complaints
- (10) disciplinary actions
- (4) settlement agreements
# Board of Professional Engineers

**Board of Professional Engineers Members**
- Christopher R. Mulleavey, P.E. Chair  Expires August 21, 2022
- Marc W. Morin, P.E., Vice Chair  Expires August 21, 2018
- Alex Azodi, P.E.,  Expires August 21, 2020
- Ronald E. Cook, Esquire, Public Member  Expires August 21, 2021
- Charles W. Ackroyd, P.E.,  Expires August 21, 2019

## Professional Engineers

FY2017 Active Licenses:  **6,654**

FY2018 Active Licenses:  **5977**

<table>
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<th>FY 16 Actual</th>
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<td><strong>Revenues</strong></td>
<td>$720,163</td>
<td>$716,236</td>
<td>$710,418</td>
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<td><strong>Expenses</strong></td>
<td>$140,025</td>
<td>$265,738</td>
<td>$167,116</td>
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<td><strong>Revenues - Expenses</strong></td>
<td>$580,138</td>
<td>$450,498</td>
<td>$543,302</td>
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<tr>
<td><strong>Revenues/Expenses %</strong></td>
<td>514%</td>
<td>270%</td>
<td>425%</td>
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</table>

Complaints and Disciplinary Action:
- (1) complaint
Board of Family Mediators

**Board of Family Mediators Members**

Peter Goldsmith, Esquire       October 2019  
Anthony Matrumalo, C.F.M.       October 2019  
Mariane Rousseau, C.F.M., Chair       September 2019  
Lynn Aaby, C.F.M.        January 2019  
Richard Cram         April 2018  
Candace Dochstader, C.F.M.       November 2018  
Honorable Michael Garner, Judge        April 2019  
Erin Jasina         April 2018  
Honorable Lucinda Sadler, Family Division Judge       October 2017  
Mark J. Ciocca, Mental Health Professional       October 2020  
Susan Towle, C.F.M.        September 2019

**Family Mediators**

FY2017 Active Licenses:

75

FY2018 Active Licenses:

67

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
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</thead>
<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td>$8,800</td>
<td>$6,575</td>
<td>$8,800</td>
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<td><strong>Expenses</strong></td>
<td>$26,875</td>
<td>$2,680</td>
<td>$17,354</td>
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<tr>
<td><strong>Revenues - Expenses</strong></td>
<td>$(18,075)</td>
<td>$3,895</td>
<td>$(8,554)</td>
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<td><strong>Revenues/Expenses %</strong></td>
<td>245%</td>
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Complaints and Disciplinary Action:

- (0) complaints
Board of Foresters

Board of Foresters Members
Donald W. Winsor, Chair
Brad W. Simpkins, Secretary
Paula K. Miner, Public Member
Charles W. Thompson, Public Member
Steven S. Roberge, Forester Member
Jacob P. Bronnenberg, Forester Member
Ann W. Davis, Public Member

Expires
August 22, 2018
By Virtue of Office
November 7, 2017
August 22, 2018
August 22, 2019
August 22, 2020
August 22, 2019

Foresters

FY2017 Active Licenses
296
FY2018 Active Licenses
286

<table>
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<tr>
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<tbody>
<tr>
<td>Revenues</td>
<td>$22,253</td>
<td>$16,956</td>
<td>$19,540</td>
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<tr>
<td>Expenses</td>
<td>$19,430</td>
<td>$9,651</td>
<td>$15,117</td>
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<tr>
<td>Revenues - Expenses</td>
<td>$2,823</td>
<td>$7,305</td>
<td>$4,423</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>114%</td>
<td>176%</td>
<td>129%</td>
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</table>

Complaints and Disciplinary Action:

- (0) complaints
Board of Geologists

**Board of Professional Geologists Members**
- Thomas C. Shevenell, Ph.D P.G., Chair
- Paul L. Rydel, P.G., Vice Chair
- John M. Regan, P.G., Secretary
- Muriel Robinette, P.G.
- Frederick H. Chormann, Jr., State Geologist
- Adam Dumville, Esq.

Expires
- October 4, 2018
- October 4, 2019
- October 4, 2015
- October 4, 2017
- By Virtue of Office
- February 14, 2021

**Professional Geologists**

FY2017 Active Licenses: 670
FY2018 Active Licenses: 591

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<tr>
<td>Revenues</td>
<td>$71,355</td>
<td>$48,498</td>
<td>$68,653</td>
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<tr>
<td>Expenses</td>
<td>$39,875</td>
<td>$30,271</td>
<td>$24,226</td>
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</tbody>
</table>

| Revenues - Expenses | $31,480 | $18,227 | $44,427 |
| Revenues/Expenses %  | 179%    | 160%    | 283%    |

Complaints and Disciplinary Action:
- (0) complaints
Guardian ad Litem Board

Guardian ad Litem Board Members
- David Villotti, Child Protection Agency: June 2017
- Vacant, Guardians ad Litem: June 2017
- Susan Duncan, General Public: June 2017
- Sarah Blodgett, Executive Director Judicial Council: By Virtue of Office
- David Robbins, General Public: October 2017
- Betsy Paine, CASA of New Hampshire: August 2017
- Master Henrietta Luneau, NH Supreme Court: August 2017
- Senator Kevin Avard, NH State Senate: January 2020
- Representative David Welch, NH House: December 2016

Guardian Ad Litems

FY2017 Active Licenses:
- 81

FY2018 Active Licenses:
- 68

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<tr>
<td>Revenues</td>
<td>$4,860</td>
<td>$1,975</td>
<td>$1,200</td>
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<td>Expenses</td>
<td>$24,360</td>
<td>$8,443</td>
<td>$15,927</td>
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<td>$(19,500)</td>
<td>$(6,468)</td>
<td>$(14,727)</td>
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<td>Revenues/Expenses %</td>
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<td></td>
<td></td>
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Complaints and Disciplinary Action:

(6) complaints
(1) disciplinary actions
(1) settlement agreement
Board of Home Inspectors

Members of the Board of Home Inspectors
Robert Gray, Chair
Joseph M. Griffin, Vice Chair
Robert A. Porter, Secretary
Daryl Justham
Perry C. LeMay
Lee Carroll, P.E.
Damon E. Burt, Public Member

Expires
December 18, 2020
December 18, 2020
December 18, 2020
December 18, 2016
December 18, 2021
December 18, 2020
April 1, 2022

Home Inspectors

FY2017 Active Licenses:
375
FY2018 Active Licenses:
383

<table>
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<td>Revenues</td>
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<td>$33,328</td>
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<td>$22,890</td>
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<td>Revenues/Expenses %</td>
<td>244%</td>
<td>361%</td>
<td>146%</td>
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Complaints and Disciplinary Action:

• (1) complaint
Board of Land Surveyors

Members of the Board of Land Surveyors
William J. Doucet, Chair       Expires
Tracey Sweeney, II, Vice Chair  August 12, 2019
Kevin McEneaney                July 11, 2019
Joseph Wichert                 August 12, 2018
Ginny Chrisenton, Public Member February 3, 2020

Land Surveyors

FY2017 Active Licenses:
387
FY2018 Active Licenses:
370

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<td>Revenues/Expenses %</td>
<td>254%</td>
<td>174%</td>
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Complaints and Disciplinary Action:

• (2) complaints
Board of Landscape Architects

Board of Landscape Architects Members
R. Gordon Leedy, Jr., Chair
Roberta N. Woodburn, Vice Chair
Greg M. Grigsby, Secretary
Douglas H. Greiner
Ronald F. Poltak, Public Member

Expires
August 9, 2020
August 23, 2017
August 23, 2019
August 23, 2018
August 9, 2016

Landscape Architects

FY2017 Active Licenses:
111
FY2018 Active Licenses:
117

<table>
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<td>$16,460</td>
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<tr>
<td>Expenses</td>
<td>$20,694</td>
<td>$9,541</td>
<td>$15,569</td>
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Revenues - Expenses
$(5,170)   $6,919   $(1,338)

Revenues/Expenses %
173%

Complaints and Disciplinary Action:

• (0) complaints
### Board of Manufactured Housing

**Members of the Board of Manufactured Housing**

<table>
<thead>
<tr>
<th>Name</th>
<th>Expires</th>
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<tbody>
<tr>
<td>Judy Williams</td>
<td>October 7, 2018</td>
</tr>
<tr>
<td>Anna Mae Twigg</td>
<td>October 7, 2018</td>
</tr>
<tr>
<td>Lois Parris</td>
<td>April 28, 2018</td>
</tr>
<tr>
<td>Kenneth Dame</td>
<td>December 6, 2020</td>
</tr>
<tr>
<td>Mark H. Tay, Esq., Chair</td>
<td>April 24, 2019</td>
</tr>
<tr>
<td>Adam Gidley</td>
<td>November 22, 2019</td>
</tr>
<tr>
<td>Robert D. Hunt, Esq., Secretary</td>
<td>July 16, 2019</td>
</tr>
<tr>
<td>NH Representative Frank Sterling</td>
<td>December 2018</td>
</tr>
<tr>
<td>NH Representative Thomas Laware</td>
<td>December 2018</td>
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<td>$13,660</td>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$7,303</td>
<td>$1,759</td>
<td>$805</td>
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</table>

<table>
<thead>
<tr>
<th>Revenues - Expenses</th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$6.357</td>
<td>$(1,149)</td>
<td>$(615)</td>
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</table>

<table>
<thead>
<tr>
<th>Revenues/Expenses %</th>
<th></th>
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</thead>
<tbody>
<tr>
<td></td>
<td>187%</td>
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</tbody>
</table>

**Complaints and Disciplinary Action:**

- (3) complaints
- (1) disciplinary actions taken
Manufactured Housing Installation Standards Board

Manufactured Housing Installation Standards Board Members
Gary Francoeur          October 3, 2018
John Flanders           October 3, 2018
Fred Emanuel, PE        October 3, 2016
James Baird             October 3, 2017
Linda Rogers            October 3, 2019
Eric Kaufman            October 3, 2020
Robert Cook             March 6, 2016
Robert Wentworth, Jr.   October 3, 2017
John T. Powers, Jr.     October 3, 2019

Manufactured Housing Installation Standards

FY2017 Active Licenses:
90
FY2018 Active Licenses:
92

<table>
<thead>
<tr>
<th></th>
<th>FY 16</th>
<th>FY 17</th>
<th>FY 18</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>Actual</td>
<td>Actual</td>
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</tr>
<tr>
<td>Revenues</td>
<td>$22,185</td>
<td>$22,240</td>
<td>$24,915</td>
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<tr>
<td>Expenses</td>
<td>$12,379</td>
<td>$4,620</td>
<td>$30,284</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$9,806</td>
<td>$17,620</td>
<td>$(5,369)</td>
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<tr>
<td>Revenues/Expenses%</td>
<td>179%</td>
<td>481%</td>
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</tbody>
</table>

Complaints and Disciplinary Action:

- (0) complaints
# Board of Natural Scientists

**Members of the Board of Natural Scientists**
- Damon Burt, Chair
- Raymond Lobdell
- Christopher Albert, Vice Chair
- James Long, Secretary
- Doug Martin
- John M. Hodsdon
- Vacant, Public Member

**Expires**
- October 26, 2017
- June 30, 2021
- October 26, 2018
- June 30, 2020
- November 1, 2019
- December 17, 2017

## FY2017 Active Licenses:
- **279**

## FY2018 Active Licenses:
- **271**

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$17,501</td>
<td>$16,273</td>
<td>$17,110</td>
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<tr>
<td>Expenses</td>
<td>$24,349</td>
<td>$10,448</td>
<td>$8,933</td>
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<tr>
<td>Revenues - Expenses</td>
<td>$(6,848)</td>
<td>$5,825</td>
<td>$8,177</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>156%</td>
<td>192%</td>
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## Complaints and Disciplinary Action:
- (0) complaints
Real Estate Appraisers Board

Real Estate Appraisers Board Members
Patricia Sherman, AIA, Chair  Expires November 13, 2019
Romeo Dupuis  Expires September 17, 2020
George S. Lamprey  Expires August 12, 2018
Charles F. Schubert  Expires August 12, 2020
Douglas Martin  Expires August 12, 2019
Kimothy Griffin, Banking Commission Designee  Expires By Virtue of Office
Donald A. St. Germain, Lending Institution Designee  Expires August 12, 2019

Real Estate Appraisers

FY2017 Active Licenses: 926
FY2018 Active Licenses: 902

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$260,722</td>
<td>$284,228</td>
<td>$270,554</td>
</tr>
<tr>
<td>Expenses</td>
<td>$85,848</td>
<td>$68,823</td>
<td>$71,378</td>
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</table>

Revenues - Expenses $174,874 $215,405 $199,175
Revenues/Expenses % 304% 413% 379%

Complaints and Disciplinary Action:
• (3) complaints
• (1) disciplinary actions taken
Real Estate Commission

Real Estate Commission Members
Daniel S. Jones, Chair
John G. Cronin
Paul A. Lipnick
Richard Hinch
Susan Doyle

Expires
September 15, 2019
September 15, 2018
September 15, 2020
September 15, 2021
September 15, 2022

Real Estate Commission

FY2017 Active Licenses:  
12,269

FY2018 Active Licenses:  
12,809

<table>
<thead>
<tr>
<th>Year</th>
<th>Revenues (Actual)</th>
<th>Expenses (Actual)</th>
<th>Revenues - Expenses</th>
<th>Revenues/Expenses %</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 16</td>
<td>$1,081,777</td>
<td>$529,251</td>
<td>$552,526</td>
<td>204%</td>
</tr>
<tr>
<td>FY 17</td>
<td>$1,147,585</td>
<td>$871,418</td>
<td>$276,167</td>
<td>132%</td>
</tr>
<tr>
<td>FY 18</td>
<td>$1,196,138</td>
<td>$657,893</td>
<td>$538,244</td>
<td>182%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:
(20) complaints
(6) disciplinary actions taken
(3) settlement agreements
**Board of Septic System Evaluators**

**Septic System Evaluators Board Members**
- Christopher Albert, Chair  
  Expires: April 5, 2022
- Christopher Kent, Vice Chair  
  Expires: March 22, 2022
- Mark McConkey, Secretary  
  Expires: March 22, 2022
- Peter Rowell  
  Expires: April 5, 2022
- Dawn Buker

**Septic System Evaluators**

FY2017 Active Licenses:  
N/A

FY2018 Active Licenses:  
159

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>N/A</td>
<td>N/A</td>
<td>$24,856</td>
</tr>
<tr>
<td>Expenses</td>
<td>N/A</td>
<td>N/A</td>
<td>$20,236</td>
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</table>

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues - Expenses</td>
<td>N/A</td>
<td>N/A</td>
<td>$4,620</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>N/A</td>
<td>N/A</td>
<td>123%</td>
</tr>
</tbody>
</table>

**Complaints and Disciplinary Action:**
- (0) complaints
Board of Acupuncture

Acupuncture Board Members
Cindy Theroux-Jette, Chair
Alice Meattey, Vice Chair
Jeanne Ann Whittington, Secretary
Amy Goldstein, Public Member
Vacant

Expires
October 14, 2019
September 8, 2018
October 14, 2019
September 8, 2018

Acupuncture

FY2017 Active Licenses: 231
FY2018 Active Licenses: 233

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$6,233</td>
<td>$11,096</td>
<td>$6,060</td>
</tr>
<tr>
<td>Expenses</td>
<td>$5,919</td>
<td>$5,080</td>
<td>$18,770</td>
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</tbody>
</table>

Revenues - Expenses
$314 $6,016 $(12,710)

Revenues/Expenses %
105% 218%

Complaints and Disciplinary Action:

- (0) complaints
Members of the Board of Licensing for Alcohol and Other Drug Use Professionals
Jacqueline Abikoff, LICSW, MLADC, Chair     January 28, 2020
Serene Eastman, Public Member     January 28, 2019
Annette Escalante, MLADC     January 28, 2019
Nicholas Pfeifer, LICSW, MLADC     January 28, 2020
Kathleen Russo, LADC     January 28, 2019
Tim Turmelle, Public Member     January 28, 2020
Vacant, MLADC

Alcohol and Other Drug Use Professionals

FY2017 Active Licenses:
415
FY2018 Active Licenses:
624

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$55,510</td>
<td>$86,602</td>
<td>$84,874</td>
</tr>
<tr>
<td>Expenses</td>
<td>$42,137</td>
<td>$38,316</td>
<td>$30,305</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$13,373</td>
<td>$48,286</td>
<td>$54,569</td>
</tr>
<tr>
<td>Revenue/Expenses %</td>
<td>132%</td>
<td>226%</td>
<td>280%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:
- (4) complaints
- (1) disciplinary actions taken
- (3) settlement agreements
Allied Health Boards

Board of Directors (BOD)
Joseph V. Shanley, PTA, Chair of the Physical Therapy Governing Board, President BOD
Scott Roy, AT, Chair of the Athletic Trainers Governing Board, Vice President BOD
Olivia Freeman, OT, Chair of the Occupational Therapy Governing Board
Jennifer L. Tansey, LGC, Chair of the Genetic Counselors Governing Board
Bronwyn Lito, RT, Chair of the Recreational Therapy Governing Board
Deborah Snow-Major, SLP, Chair of the Speech-Language Pathology Governing Board
Richard Mozier, JR., RCP, Chair of the Respiratory Care Practitioners Governing Board

Athletic Trainers Board Members
Scott Roy, AT, Chair
Kristy Ridings, AT
Eric D. Gelinas, AT
Andrea Elliott, Public Member
Vacant, Physician Educated in Sports Medicine
Expires
January 8, 2019
January 8, 2020
January 8, 2018
February 17, 2019

Genetic Counselors Board Members
Jennifer L. Tansey, LGC, Chair
Kathryn A. Bomba, LGC
Lisa A. Demers, LGC
Gary Kaufman, MD
Thomas B. Merritt, Esq.
Expires
November 6, 2017
November 6, 2019
November 6, 2019
November 6, 2016
November 6, 2016

Occupational Therapy Board Members
Olivia Freeman, OT, Chair
Patricia H. Gruttemeyer, Public Member
Nicole L. Quartulli, OTA
Margaret Flinton, OT
Sarah L. Hinkley
Vacant, OT
Vacant, OTA
Expires
January 8, 2020
August 18, 2019
March 4, 2019
September 21, 2019
January 8, 2021

Physical Therapy Board Members
Joseph V. Shanley, PTA, Chair
Lea Bruch, Public Member
Gillian Cavezzali, PT
Martha B. Aguiar, Public Member
Greg Woodsum, PT
Vacant, PT
Vacant, Public Member
Expires
January 8, 2019
September 16, 2016
January 8, 2021
October 28, 2015
January 8, 2020
Recreational Therapy Board Members
Bronwyn Lito, RT, Chair Expires October 25, 2018
Allison Wilder October 25, 2019
Jacqueline Rzasa, Public Member January 24, 2018
Rose Gray, RT October 25, 2020
Jayme L. Severance, Public Member October 25, 2018
Vacant, Public Member
Vacant, Public Member

Respiratory Care Practitioners Board Members
Richard Mozier, JR., RCP, Chair Expires January 8, 2018
Sarah Stone, RCP January 8, 2017
John Higgins, RCP March 4, 2019
Jeffrey T. Reisert, D.O. February 14, 2013
Vacant, Public Member
Vacant, Physician

Speech-Language Pathology Board Members
Deborah Snow-Major, SLP, Chair Expires March 4, 2019
Cassandra Chapman, SLP March 4, 2019
Robyn Kingsley, SLP March 4, 2018
Carissa Magri, SLP March 4, 2020
Vacant, Public Member
Vacant, SLP

Allied Health Professionals
Athletic Trainers
FY2017 Active Licenses: 327
FY2018 Active Licenses: 381

Complaints and Disciplinary Action:

• (3) complaints

Genetic Counselors
FY2017 Active Licenses: 25
FY2018 Active Licenses: 102

Complaints and Disciplinary Action:

• (1) complaints
Occupational Therapy
FY2017 Active Licenses: 1,698
FY2018 Active Licenses: 1,469

Complaints and Disciplinary Action:
- (3) complaints

Physical Therapy
FY2017 Active Licenses: 2,439
FY2018 Active Licenses: 2,685

Complaints and Disciplinary Action:
- (6) complaints

Recreational Therapy
FY2017 Active Licenses: 75
FY2018 Active Licenses: 83

Complaints and Disciplinary Action:
- (1) complaints
- (1) settlement agreements

Respiratory Care Practitioners
FY2017 Active Licenses: 596
FY2018 Active Licenses: 573

Complaints and Disciplinary Action:
- (2) complaints

Speech Pathologists
FY2017 Active Licenses: 1,146
FY2018 Active Licenses: 1,165

Complaints and Disciplinary Action:
- (29) complaints
- (15) cease and desist
<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
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<tbody>
<tr>
<td>Revenues</td>
<td>$467,292</td>
<td>$425,148</td>
<td>$485,592</td>
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<td>Expenses</td>
<td>$180,822</td>
<td>$214,176</td>
<td>$279,205</td>
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<td>Revenues - Expenses</td>
<td>$286,470</td>
<td>$210,972</td>
<td>$206,386</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>258%</td>
<td>199%</td>
<td>174%</td>
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</table>
Board of Barbering, Cosmetology, and Esthetics

**Members of the Board of Barbering, Cosmetology, and Esthetics**

<table>
<thead>
<tr>
<th>Name</th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Holly Rodrigues, Chair, Manicuring Board Member</td>
<td>July 1, 2018</td>
</tr>
<tr>
<td>Jeanne Chappell, Cosmetology School Owner Board Member</td>
<td>March 26, 2021</td>
</tr>
<tr>
<td>Kimberly Hannon, Cosmetology Board Member</td>
<td>July 1, 2018</td>
</tr>
<tr>
<td>Joshua Craggy, Barber Board Member</td>
<td>July 1, 2021</td>
</tr>
<tr>
<td>Christine Infantine, Tanning Facility Owner Member</td>
<td>February 9, 2020</td>
</tr>
<tr>
<td>Kassie J. Dubois, Esthetician Board Member</td>
<td>June 6, 2020</td>
</tr>
<tr>
<td>Vacant, Public Member</td>
<td></td>
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</tbody>
</table>

**Barbering, Cosmetology and Esthetics**

FY2017 Active Licenses: N/A

FY2018 Active Licenses: 23,366

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
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</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$621,578</td>
<td>$640,954</td>
<td>$616,284</td>
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<tr>
<td>Expenses</td>
<td>$443,910</td>
<td>$484,986</td>
<td>$425,044</td>
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<tr>
<td>Revenues - Expenses</td>
<td>$177,668</td>
<td>$155,968</td>
<td>$191,240</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>140%</td>
<td>132%</td>
<td>145%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (23) complaints
- (3) disciplinary action taken
- (3) settlement agreements
Board of Body Art

Body Art Board Members
Ryan Ouellette  Expires  October 26, 2020
Sarah Partridge  October 26, 2020
Christina Sardinha Wulfe  October 26, 2020

Body Artists

FY2017 Active Licenses: 366
FY2018 Active Licenses: 349

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$24,664</td>
<td>$26,513</td>
<td>$22,658</td>
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<tr>
<td>Expenses</td>
<td>$13,872</td>
<td>$6,957</td>
<td>$19,707</td>
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<tr>
<td>Revenues - Expenses</td>
<td>$10,792</td>
<td>$19,556</td>
<td>$2,951</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>178%</td>
<td>381%</td>
<td>115%</td>
</tr>
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</table>

Complaints and Disciplinary Action:

• (5) complaints
Board of Chiropractic Examiners

Members of the Board of Chiropractic Examiners
Tamara L. Lovelace, D.C., Chair
Sofia Haffenreffer, D.C.
Lisa M. Lanzara-Bazzani, D.C.
Keith J. Zimmermann, D.C.
Scott A. MacDonald, Public Member

Chiropractic Examiners:

FY2017 Active Licenses:
423
FY2018 Active Licenses:
427

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$19,916</td>
<td>$119,125</td>
<td>$32,085</td>
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<tr>
<td>Expenses</td>
<td>$22,891</td>
<td>$20,453</td>
<td>$28,876</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$(2,975)</td>
<td>$98,672</td>
<td>$3,209</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>582%</td>
<td>111%</td>
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</tr>
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</table>

Complaints and Disciplinary Action:

• (5) complaints
Board of Dental Examiners

Dental Examiners Board Members
Tara Levesque-Vogel, DMD, President     Expires July 15, 2022
Arthur D. McKibbin, Jr., DMD, Vice President    July 15, 2019
Muhenad Samaan, DMD                  August 12, 2021
Nilfa E. Collins, DMD            July 26, 2019
Ellen M. Legg, RDH                  July 15, 2019
Puneet Kochhar, DMD                  July 15, 2020
Linda Tatarczuch, MSW, Public Member     August 12, 2021
Dennis Hannon, DDS                   July 15, 2021
Lisa A. Scott, RDH

Dental Examiners:

FY2017 Active Licenses:
3,036
FY2018 Active Licenses:
3,546

<table>
<thead>
<tr>
<th>FY</th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$507,485</td>
<td>$337,892</td>
<td>$520,454</td>
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<td>Expenses</td>
<td>$280,042</td>
<td>$271,428</td>
<td>$250,262</td>
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<td>Revenues - Expenses</td>
<td>$227,443</td>
<td>$66,464</td>
<td>$270,192</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>181%</td>
<td>124%</td>
<td>208%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:
• (34) complaints
• (11) disciplinary actions taken
• (2) settlement agreements
Board of Dieticians

Licensed Dietitians Board Members
Jeanne S. Brown, Chair
Rebecca L. Dunn, Secretary
Carole A. Palmer
Heather S. McMahon, Public Member
Dena Shields

Expires
December 6, 2019
December 6, 2017
December 6, 2020
March 28, 2018
December 6, 2019

Licensed Dietitians

FY2017 Active Licenses:
557
FY2018 Active Licenses:
582

<table>
<thead>
<tr>
<th>Revenue/Expenses</th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
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</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$14,993</td>
<td>$54,710</td>
<td>$15,100</td>
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<tr>
<td>Expenses</td>
<td>$7,976</td>
<td>$10,619</td>
<td>$2,319</td>
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<tr>
<td>Revenues - Expenses</td>
<td>$7,017</td>
<td>$44,091</td>
<td>$12,781</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>187%</td>
<td>515%</td>
<td>651%</td>
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</tbody>
</table>

Complaints and Disciplinary Action:

• (0) complaints
Electrology Advisory Committee

Electrology Advisory Committee Members
Joanne Sullivan       Expires February 27, 2018
Denise LaChance     April 23, 2018
Mary McLaughlin

Electrologists
FY2017 Active Licenses:  
72
FY2018 Active Licenses:  
56

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$2,084</td>
<td>$4,070</td>
<td>$2,420</td>
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<tr>
<td>Expenses</td>
<td>$2,913</td>
<td>$1,507</td>
<td>$236</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$(829)</td>
<td>$2,563</td>
<td>$2,184</td>
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<tr>
<td>Revenues/Expenses %</td>
<td>270%</td>
<td>1025%</td>
<td></td>
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</table>

Complaints and Disciplinary Action:
- (0) complaints
Board of Funeral Directors and Embalmers

Members of the Board of Funeral Directors and Embalmers

<table>
<thead>
<tr>
<th>Name</th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Timothy P. Kenney</td>
<td>June 13, 2018</td>
</tr>
<tr>
<td>Susan J. Hopkins</td>
<td>June 13, 2019</td>
</tr>
<tr>
<td>Eric P. Rochette</td>
<td>June 13, 2020</td>
</tr>
<tr>
<td>Vincent A. Baiocchetti, III</td>
<td>November 25, 2021</td>
</tr>
<tr>
<td>Daniel B. Stockbridge</td>
<td>June 13, 2022</td>
</tr>
</tbody>
</table>

Funeral Directors and Embalmers

FY2017 Active Licenses: 205
FY2018 Active Licenses: 336

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$50,798</td>
<td>$66,573</td>
<td>$25,163</td>
</tr>
<tr>
<td>Expenses</td>
<td>$13,351</td>
<td>$18,015</td>
<td>$5,964</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$37,447</td>
<td>$48,558</td>
<td>$19,198</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>380%</td>
<td>370%</td>
<td>422%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (7) complaints
Board of Hearing Care Providers

Members of the Board of Hearing Care Providers

<table>
<thead>
<tr>
<th>Name</th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>William Flanders, Audiologist, Chair</td>
<td>April 23, 2013</td>
</tr>
<tr>
<td>Krista M. Davison, Audiologist</td>
<td>April 23, 2018</td>
</tr>
<tr>
<td>Jason Vanier, Hearing Aid Dealer</td>
<td>April 23, 2017</td>
</tr>
<tr>
<td>Patricia Jabre, Hearing Aid Dealer</td>
<td>April 23, 2018</td>
</tr>
<tr>
<td>Vacant, Public Member</td>
<td></td>
</tr>
</tbody>
</table>

Hearing Care Providers

FY2017 Active Licenses: 76
FY2018 Active Licenses: 169

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
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</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$5,420</td>
<td>$44,100</td>
<td>$7,560</td>
</tr>
<tr>
<td>Expenses</td>
<td>$3,355</td>
<td>$1,501</td>
<td>$1,286</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$2,065</td>
<td>$42,599</td>
<td>$6,274</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>162%</td>
<td>2938%</td>
<td>588%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (3) complaints
Board of Massage Therapists

Board of Massage Therapy Members
Jeff Mahadeen        Expires August 31, 2016
Doreen Rossi         November 30, 2018
Julie Smith         July 1, 2021

Massage Therapists

FY2017 Active Licenses:  
2,062
FY2018 Active Licenses:  
1,457

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
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<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$90,924</td>
<td>$149,544</td>
<td>$84,455</td>
</tr>
<tr>
<td>Expenses</td>
<td>$19,348</td>
<td>$42,143</td>
<td>$26,543</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$71,576</td>
<td>$107,401</td>
<td>$57,912</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>470%</td>
<td>355%</td>
<td>318%</td>
</tr>
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</table>

Complaints and Disciplinary Action:

- (0) complaints
Board of Medical Technicians

Medical Technician Board Members
Cynthia A. Gray, RN, Chair
Arthur W. Yan, MD
William B. Clutterbuck, MD
Sarah V. Wilder

Expires
December 3, 2018
December 3, 2020
December 3, 2019
December 20, 2022

Medical Technicians
FY2017 Active Licenses: 1,840
FY2018 Active Licenses: 2,717

<table>
<thead>
<tr>
<th></th>
<th>FY 16</th>
<th>FY 17</th>
<th>FY 18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>N/A</td>
<td>$258,708</td>
<td>$101,260</td>
</tr>
<tr>
<td>Expenses</td>
<td></td>
<td>$31,098</td>
<td>$44,919</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$227,610</td>
<td>$56,341</td>
<td></td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>N/A</td>
<td>832%</td>
<td>225%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (3) complaints
Members of the Board of Medicine

- Michael Barr, M.D., President, Expires April 21, 2020
- Emily R. Baker, Vice President, Expires April 21, 2019
- Frank B. Dibble, Jr., M.D., By Virtue of Office
- Daniel P. Potenza, M.D., Expires April 21, 2021
- David C. Conway, M.D., Expires December 3, 2021
- Gilbert J. Fanciullo, M.D., Expires December 3, 2021
- Susan Finerty, PA., Expires April 21, 2023
- VACANT, Public Member, Expires October 14, 2021
- VACANT, O.P., Public Member
- Nina Gardner, Public Member

Members of the Medical Review Subcommittee

- Colin H. O’Brien, M.D., Chair, Expires December 9, 2018
- Peter H. Wilson, M.D., Expires December 3, 2018
- Leonard M. Rudolf, M.D., Expires December 3, 2020
- Ralph D. Beasley, M.D., Expires April 6, 2019
- David R. Coursin, M.D., Expires April 6, 2019
- Joseph N. Bautista, M.D., Expires January 1, 2020
- Joan C. Barthold, M.D., Expires December 3, 2019
- Sanders F. Burstein, M.D., Expires December 3, 2019
- Tanya A. Rule, P.A., Expires December 9, 2018
- Patricia C. Sherman, Public Member, Expires June 27, 2019
- Thomas V. Trevethick, Public Member, Expires June 27, 2020

Physicians and Physicians Assistants

- FY2017 Active Licenses: 7,654
- FY2018 Active Licenses: 8,567
<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$1,360,115</td>
<td>$1,409,343</td>
<td>$1,474,426</td>
</tr>
<tr>
<td>Expenses</td>
<td>$767,629</td>
<td>$667,033</td>
<td>$789,064</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$592,486</td>
<td>$742,310</td>
<td>$685,362</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>177%</td>
<td>211%</td>
<td>187%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (273) complaints
- (6) disciplinary action taken
- (4) settlement agreements
Board of Mental Health Practice

Members of the Board of Mental Health Practice

Diane L. Vaccarello, M.S., Chair, Marriage & Family Therapist  Expires October 31, 2020
Dayl H. Hufford, D.Min., Pastoral Psychotherapist  Expires October 31, 2018
Nancy B. Dyer, LICSW, MLADC, Social Worker  Expires October 31, 2019
Gary E. Goodnough, Ph.D., Mental Health Counselor  Expires October 31, 2019
Deborah Kennedy, Public Member  Expires February 17, 2020
Janet Stevens, Public Member  Expires October 31, 2019
Paul Barry, Public Member  Expires September 27, 2018

Advisory Committee

Marriage & Family Therapists
Phyllis Mackey, MS  
Thomas Linehan, MS  
George Samuels, MA, MSW

Mental Health Counselors
J. David Renouf, M.Ed.  
Christine Lavoie, M.Ed.

Pastoral Psychotherapists
Timothy Wildman, D.Min.  
Kaye Bowles, D.Min.  
Laurence Heckscher, D.Min.  
William Manseau, D.Min.

Social Workers
Sheila Renaud-Finnegan, MSW  
Anne McCausland, MSW  
Mary Ellen Nicholls, MSW  
Jill Bardsley, MSW

Mental Health Professionals
FY2017 Active Licenses:  
2,455
FY2018 Active Licenses:  
2,419
<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
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<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$248,363</td>
<td>$277,968</td>
<td>$283,348</td>
</tr>
<tr>
<td>Expenses</td>
<td>$102,376</td>
<td>$121,277</td>
<td>$121,987</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$145,987</td>
<td>$156,691</td>
<td>$161,360</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>243%</td>
<td>229%</td>
<td>232%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (15) complaints
- (1) disciplinary action taken
Midwifery Council

**Midwifery Council Members**
- Sherry A. Stevens, Midwife – Chair  Expires: September 28, 2018
- Kathryn Hartwell, Midwife  Expires: September 28, 2019
- Evelyn Aissa, Public Member  Expires: September 28, 2017
- Mark Carney, M.D., Pediatrician Member  Expires: August 9, 2019
- Carolyn E. Drake, Obstetrician  Expires: September 28, 2019
- Amy E. Darling, Midwife  Expires: November 10, 2021

**Midwives**

FY2017 Active Licenses:  28
FY2018 Active Licenses:  26

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Revenues</th>
<th>Expenses</th>
<th>Revenues - Expenses</th>
<th>Revenues/Expenses %</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 16 Actual</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>FY 17 Actual</td>
<td>$1,570</td>
<td>$3,141</td>
<td>$(1571)</td>
<td>1025%</td>
</tr>
<tr>
<td>FY 18 Actual</td>
<td>$1,230</td>
<td>$120</td>
<td>$1,110</td>
<td></td>
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</tbody>
</table>

**Complaints and Disciplinary Action:**

- (0) complaints
Naturopathic Board of Examiners

Members of the Naturopathic Board of Examiners

Deborah Sellars, Chair       Expires       June 30, 2019
Jacqueline S. Yang       December 8, 2018
Laura Chan, Secretary       January 27, 2019
Dan Corley, Esq.       July 30, 2015
Mark Manganiello

Naturopathic Examiners

FY2017 Active Licenses: 85
FY2018 Active Licenses: 101

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$10,991</td>
<td>$15,075</td>
<td>$13,923</td>
</tr>
<tr>
<td>Expenses</td>
<td>$4,880</td>
<td>$1,934</td>
<td>$1,387</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$6,111</td>
<td>$13,141</td>
<td>$12,536</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>225%</td>
<td>779%</td>
<td>1004%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (2) complaints
**Board of Nursing**

**Members of the Board of Nursing**

<table>
<thead>
<tr>
<th>Name</th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sherrie Palmieri, DNP, MBA, RN, CPHQ</td>
<td>May 10, 2018</td>
</tr>
<tr>
<td>Kevin Walsh</td>
<td>December 21, 2018</td>
</tr>
<tr>
<td>Beth Fersch, LPN</td>
<td>May 10, 2018</td>
</tr>
<tr>
<td>Somer Andrews, RN, BSN</td>
<td>May 10, 2021</td>
</tr>
<tr>
<td>Tracey Collins, DNP, RN, CNRN, NEA, CPHQ</td>
<td>May 11, 2019</td>
</tr>
<tr>
<td>Nora Fortin, RN, MSN, RNC-OB</td>
<td>May 10, 2019</td>
</tr>
<tr>
<td>Kathleen M. Kidder, APRN</td>
<td>May 10, 2019</td>
</tr>
<tr>
<td>Roberta Petrin, LNA</td>
<td>October 24, 2019</td>
</tr>
<tr>
<td>Samantha L. O’Neill, Public Member</td>
<td>May 10, 2021</td>
</tr>
</tbody>
</table>

**Nursing Related**

FY2017 Active Licenses: 42,756  
FY2018 Active Licenses: 41,929

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$1,669,118</td>
<td>$1,730,924</td>
<td>$1,729,269</td>
</tr>
<tr>
<td>Expenses</td>
<td>$1,116,028</td>
<td>$1,991,857</td>
<td>$1,171,978</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$553,090</td>
<td>$(260,933)</td>
<td>$557,291</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>150%</td>
<td>148%</td>
<td></td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (142) complaints
- (63) disciplinary actions taken
- (14) settlement agreements
- (16) Voluntary License surrenders
Board of Nursing Home Administrators

Members of the Board of Nursing Home Administrators

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daniel A. Estee, NHA</td>
<td>Chair</td>
<td>January 1, 2017</td>
</tr>
<tr>
<td>Jeanne V. Sanders, NHA</td>
<td></td>
<td>January 1, 2016</td>
</tr>
<tr>
<td>Ted J. Purdy, NHA</td>
<td></td>
<td>March 6, 2017</td>
</tr>
<tr>
<td>Luanne S. Rogers, NHA</td>
<td></td>
<td>January 1, 2017</td>
</tr>
<tr>
<td>Anthony Linardos, R.Ph.</td>
<td></td>
<td>April 1, 2016</td>
</tr>
<tr>
<td>Mark J. Bonica, Ph.D.</td>
<td></td>
<td>January 2, 2019</td>
</tr>
<tr>
<td>Judith M. Cote</td>
<td></td>
<td>January 1, 2017</td>
</tr>
<tr>
<td>Anne L. Howe</td>
<td></td>
<td>May 31, 2016</td>
</tr>
<tr>
<td>Barry E. Conway, Public Member</td>
<td></td>
<td>November 1, 2016</td>
</tr>
</tbody>
</table>

Nursing Home Administrators

FY2017 Active Licenses: 171
FY2018 Active Licenses: 180

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$25,845</td>
<td>$24,572</td>
<td>$28,650</td>
</tr>
<tr>
<td>Expenses</td>
<td>$18,811</td>
<td>$6,079</td>
<td>$5,582</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$7,034</td>
<td>$18,493</td>
<td>$23,068</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>137%</td>
<td>404%</td>
<td>513%</td>
</tr>
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</table>

Complaints and Disciplinary Action:

- (0) complaints
Ophthalmic Dispensing Professionals

FY2017 Active Licenses: 541
FY2018 Active Licenses: 471

<table>
<thead>
<tr>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$23,424</td>
<td>$31,255</td>
<td>$25,215</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>$1,159</td>
<td>$10,581</td>
<td>$2,459</td>
</tr>
<tr>
<td><strong>Revenues - Expenses</strong></td>
<td>$22,265</td>
<td>$20,674</td>
</tr>
<tr>
<td><strong>Revenues/Expenses %</strong></td>
<td>2021%</td>
<td>295%</td>
</tr>
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</table>

Complaints and Disciplinary Action:

- (0) complaints
Members of the Board of Optometry

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Expires</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guy R. Lessard, O.D.,</td>
<td></td>
<td>July 1, 2017</td>
</tr>
<tr>
<td>President</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Andrea L. Murphy, O.D.</td>
<td></td>
<td>July 1, 2018</td>
</tr>
<tr>
<td>Scott Krauchunas, O.D.</td>
<td></td>
<td>July 1, 2020</td>
</tr>
<tr>
<td>Joel R. Tuite, O.D.</td>
<td></td>
<td>July 1, 2019</td>
</tr>
<tr>
<td>Alan P. Goode, Public</td>
<td></td>
<td>January 20, 2022</td>
</tr>
<tr>
<td>Member</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Optometrists

FY2017 Active Licenses: 285
FY2018 Active Licenses: 281

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
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<tbody>
<tr>
<td>Revenues</td>
<td>$83,360</td>
<td>$10,725</td>
<td>$87,705</td>
</tr>
<tr>
<td>Expenses</td>
<td>$19,945</td>
<td>$32,668</td>
<td>$10,949</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$63,415</td>
<td>$(21,943)</td>
<td>$76,756</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>418%</td>
<td>801%</td>
<td></td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (3) complaints
Board of Pharmacy

Pharmacy Board Members
Gary J. Merchant, R.Ph., President
Expires October 21, 2019
Helen C. Pervanas, R.Ph., Vice President
Expires September 6, 2021
John R. Genovese, R.Ph., Treasurer
Expires September 6, 2018
David A. Rochefort, R.Ph., Secretary
Expires September 6, 2021
Candace C. W. Bouchard, Public Member
Expires October 14, 2021
Lindsey Laliberte, R.Ph.
Expires September 7, 2022
Charles J. Fanarars, R.Ph.
Expires September 6, 2018

Pharmacy Related

FY2017 Active Licenses: 8,298
FY2018 Active Licenses: 8,631

<table>
<thead>
<tr>
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<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$1,527,705</td>
<td>$2,102,145</td>
<td>$2,095,418</td>
</tr>
<tr>
<td>Expenses (includes PDMP)</td>
<td>$705,744</td>
<td>$691,078</td>
<td>$1,176,644</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$821,961</td>
<td>$1,411,067</td>
<td>$918,774</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>216%</td>
<td>304%</td>
<td>178%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (31) complaints
- (11) disciplinary actions taken
- (3) settlement agreements
Board of Podiatry

Podiatry Board Members
Jennifer S. Sartori, DPM, President
James H. Dolan, Jr., DPM
Matthew L. Burrell, DPM
David E. Biss, DPM
Daniel Morrissey, OP, Public Member

Expires
June 3, 2017
April 27, 2019
August 25, 2017
December 5, 2017
August 4, 2017

Pharmacy Related

FY2017 Active Licenses:
102
FY2018 Active Licenses:
102

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$40,625</td>
<td>$8,405</td>
<td>$28,860</td>
</tr>
<tr>
<td>Expenses</td>
<td>$22,779</td>
<td>$8,796</td>
<td>$13,015</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$17,846</td>
<td>$(391)</td>
<td>$15,845</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>178%</td>
<td>222%</td>
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</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (5) complaints
Members of the Board of Psychologists

James Halla, Psy.D. – Chair
Steven C. Atkins, Psy.D.
Susan G. Vonderheide, Ph.D.
Roger L. Peterson, Ph.D.
Deborah Warner, Ph.D.
Anna L. Elbroch, Esq. – Public Member
Catherine Shanelaris, Esq. – Public Member
Stacey Pawlik – Public Member

Psychologists

FY2017 Active Licenses: 559
FY2018 Active Licenses: 639

<table>
<thead>
<tr>
<th></th>
<th>FY 16 Actual</th>
<th>FY 17 Actual</th>
<th>FY 18 Actual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$67,996</td>
<td>$138,067</td>
<td>$77,338</td>
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<tr>
<td>Expenses</td>
<td>$31,104</td>
<td>$30,011</td>
<td>$23,677</td>
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<tr>
<td>Revenues Excess/Deficit</td>
<td>$36,892</td>
<td>$108,056</td>
<td>$53,660</td>
</tr>
<tr>
<td></td>
<td>217%</td>
<td>460%</td>
<td>327%</td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (5) complaints
- (1) settlement agreement
Board of Reflexology, Structural Integration and Asian Bodywork Therapy

Members of the Advisory Board of Reflexology, Structural Integration and Asian Bodywork Therapy

Russell Jones        December 31, 2018
Kevin Frank        February 9, 2018
Andrea Montgomery       February 9, 2018

Reflexology, Structural Integrators, and Asian Bodywork Therapists

FY2017 Active Licenses: 36
FY2018 Active Licenses: 25

<table>
<thead>
<tr>
<th></th>
<th>FY 16</th>
<th>FY 17</th>
<th>FY 18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$2,076</td>
<td>$1,760</td>
<td>$1,210</td>
</tr>
<tr>
<td>Expenses</td>
<td>$2,326</td>
<td>$621</td>
<td>$118</td>
</tr>
<tr>
<td>Revenues - Expenses</td>
<td>$(250)</td>
<td>$1,139</td>
<td>$1,092</td>
</tr>
<tr>
<td>Revenues/Expenses %</td>
<td>283%</td>
<td>1025%</td>
<td></td>
</tr>
</tbody>
</table>

Complaints and Disciplinary Action:

- (0) complaints
Prescription Drug Monitoring Program

Advisory Council Members
David Strang, MD, Chair, NH Medical Society
Arthur McKibbin, DMD, NH Board of Dental Examiners
Sean Gill, ESQ, NH Attorney General's Office
Candace Bouchard, NH Board of Pharmacy
Bradley Osgood, NH Police Chief’s Association
David DePiero, NH Hospital Association
Joseph Harding, NH Department of Health and Human Services
Eric Hirschfeld, DMD, NH Dental Society
Kitty Kidder, APRN, NH Board of Nursing
Steve Crawford, DVM, NH Board of Veterinary Medicine
Michael Viggiano, RPh, State Pharmacy Association
Gilbert Fanciullo, MD, Board of Medicine
Erik Nelson, ND, Board of Naturopathic Medicine
Kate Frey, Governor’s Commission on Alcohol and Drug
Jonathan Stewart, Governor’s Commission on Alcohol and Drug

Funded mostly by a U.S. Bureau of Justice Administration grant

The Prescription Drug Monitoring Program (PDMP) is:
- A web-based data system that contains information on controlled prescription medications (Schedules II-IV) dispensed by NH licensed retail pharmacies and other dispensers.
- Intended to support legitimate medical use of controlled substances while limiting drug abuse and diversion.
- Intended to aid prescribers avoid drug interactions; identify possible substance abuse disorders and drug seeking behaviors.