

# NH Prescription Drug Monitoring Program

## Revised FACT SHEET

11/10/16

### **What is the PDMP (Prescription Drug Monitoring Program)?**

The Controlled Drug Prescription Health and Safety Program (NH PDMP) - Section 318-B: 31-38 was passed into law in June 2012, with subsequent changes made with SB 31; SB 576; SB522 and HB1423. The NH PDMP is a web-based data system that contains information on controlled prescription medications dispensed by New Hampshire licensed retail pharmacies and other dispensers. New Hampshire has contracted with **Health Information Designs (HID)** to provide this service.

Dispensers are required by law to submit data **daily by the close of business on the next business day from the date the prescription was dispensed** for all Schedule II-IV controlled substances dispensed.

### **Goals of the NH PDMP:**

To provide New Hampshire licensed prescribers and dispensers a valuable tool to:

- improve clinical decision making and patient care in managing their health and prescriptions
- to promote public health and safety through the prevention and treatment for misuse and abuse of controlled substances
- and to assist in the reduction of the diversion of controlled substances.

### **How does it work?**

Authorized system users can logon to the PDMP web-based system and request a report of the controlled substance medications dispensed to their patients. The patient report is a line list of prescriptions dispensed. Prescription records include information on the dispenser, prescriber and name and quantity of drug.

### **What is the purpose?**

The primary purpose of the PDMP is to provide prescribers and dispensers a tool to improve health care. These medications can place patients at risk for overdose, side effects, increased effect when combined with alcohol and/or other drugs, and risk for developing patterns of drug abuse. The PDMP provides prescribers and dispensers a means to identify and address these problems.

### **Who needs to register?**

All prescribers and dispensers authorized to prescribe or dispense schedule II-IV controlled substances **within the state** shall be required to register with the program as follows:

- (a) Practitioners who prescribe but do not dispense schedule II-IV controlled substances shall register with the program as a prescriber;
- (b) Practitioners who dispense but do not prescribe schedule II-IV controlled substances shall register with the program as a dispenser unless exempted pursuant to RSA 318-B:31, IV; and
- (c) Practitioners who prescribe and dispense schedule II-IV controlled substances shall register with the program as both a prescriber and a dispenser unless exempted pursuant to RSA 318-B:31, IV

***NOTE: Practitioners (other than pharmacists) must have a DEA# attributed to their NH license number in order to register with the NH PDMP.***

### **What is a dispenser?**

“Dispenser” means a person or entity that is lawfully authorized to deliver a schedule II-IV controlled substance, **but does not include:**

- (a) A wholesale distributor of a schedule II-IV controlled substance or its analog;
- (b) A licensed hospital pharmacy that dispenses less than a 48-hour supply of a schedule II-IV controlled substance from a hospital emergency department;
- (c) A licensed hospital pharmacy that dispenses for administration in the hospital;
- (d) A practitioner, or other authorized person who administers such a substance; [or]
- (e) A veterinarian who dispenses less than a 48-hour supply of a schedule II-IV controlled substance to a patient.

### **What if a pharmacy or a dispenser does not dispense control substances to patients or into NH?**

A pharmacy or dispenser (e.g. veterinarian) can request a waiver from reporting to the NH PDMP. The waiver, if approved, will be in effect for a year and must be renewed upon renewal of licensure.

**Who can access PDMP Information?**

Access to the PDMP information is regulated by law - 318-B: 33 *Controlled Drug Prescription Health and Safety Program Operation*. – II. All prescribers and dispensers authorized to prescribe or dispense schedule II-IV controlled substances within the state shall be required to register with the program. Only registered prescribers and dispensers shall be eligible to access the program. ***Prescribers must have a DEA# attributed to their NH license number in order to register with the NH PDMP.***

**Note:** Authorized Delegates connected to a Master Account Holder may access patient records on behalf of the provider/dispenser they are linked to.

**How do Delegates Register?**

**Request Access** → The New Hampshire PDMP grants system access accounts to practitioner and pharmacist delegates so that they may look up, view, and print controlled substance dispensing information on specific recipients on behalf of a practitioner or pharmacist with controlled substance prescribing authority.

1. Open an Internet browser window and navigate to the following URL: [www.newhampshirepdmp.com](http://www.newhampshirepdmp.com).
2. Click the **Practitioner/Pharmacist** link located on the left menu.
3. Click the **Training Guide** link located on the left menu.
4. Click on **NH PDMP Training Guide for NH Delegates** and follow the instructions to register.

**Once the account has been approved, the delegate must notify the master account holder on whose behalf they will be accessing the system. They will not be able to perform any queries until the delegate account has been linked with that of the master account holder.**

**Should a delegate leave employment, transfer etc., it is the master account holder's responsibility to "UNLINK" the delegate to prevent them from accessing the NH PDMP.**

**Can a Delegate be linked to more than one Master Account Holder?**

Yes. A delegate can be linked to multiple Master Account holders and Master Account holders can have multiple delegates. Delegates access are granted and removed by the Master Account Holder who are the responsible for the oversight of the Delegates review of client control histories. **Review page 35 of the Practitioner Training Guide for how to link/unlink Delegates:** [http://newhampshirepdmp.com/assets/files/nhpdmp/Training%20Guide/2016/New%20Training%20Guides/NH\\_PDMP\\_Training\\_Guide\\_for\\_NH\\_Practitioners\\_and\\_Pharmacists.pdf](http://newhampshirepdmp.com/assets/files/nhpdmp/Training%20Guide/2016/New%20Training%20Guides/NH_PDMP_Training_Guide_for_NH_Practitioners_and_Pharmacists.pdf)

**How do you look up a patient in the multi-state query?**

As you would query a patient in the NH query, click on the Multi-State Query TAB.

- Accept the Liability Statement that you are querying a patient that you are either prescribing or dispensing control substances to.
- Select the states you want to query buy holding down the CONTROL tab and clicking the states
- Enter the patient's FULL last name
- Enter the patient's FULL first name
- Enter the patient's date of birth
- Recommend to keep GENDER as ALL
- Timeframe defaults to a year – but you can adjust this or use preset timeframes.
- **HIT SUBMIT TAB**

The patient information will come up in by state in alphabetical order.

For TECHNICAL ASSISTANCE – Contact HID by e-mail at [nhpdmp-info@hidinc.com](mailto:nhpdmp-info@hidinc.com) or call the HID Help Desk at (855) 353-9903. Technical assistance is available Monday through Friday (except for holidays) from 8:00 a.m. – 5:00 p.m. Eastern Time.

NON-TECHNICAL ASSISTANCE regarding the New Hampshire PDMP, please contact:

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