



STATE OF NEW HAMPSHIRE
OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION
OFFICE OF THE EXECUTIVE DIRECTOR

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RFP Addendum #2

RFP NUMBER AND TITLE:	RFP-2025-ADMIN-01 for Healthcare Professional Monitoring Program for the Licensees of Health Professions
AMENDMENT DATE:	March 25, 2025
PROPOSAL DUE DATE:	April 4, 2025 @ 4:00PM (ET)
RFP ISSUED BY:	The Office of Professional Licensure and Certification (OPLC)
Unless specifically addressed below, all other provisions and clauses of the RFP remain unchanged.	

Questions and Answers		
Question #	Vendor Question	OPLC Answer
1	Is it expected that the HPMP provider will be available to testify during licensee hearings or legal proceedings? If so, is the expectation that the testimonials would be in person or virtual?	However unlikely, the successful vendor shall be available to testify in hearings. Virtual participation in hearings can be permitted.
2	What hours and days of operation are expected?	There are no standard hours/days of operation, although the successful vendor shall be responsive and have flexibility in scheduling to meet the needs of Health Professionals receiving treatment.
3	Are there gaps servicing the HPMP with the current provider, and if so, are you willing to share those?	No.
4	Ulliance maintains and updates our HPMP software system on a regular basis. Does the state have a proven, effective software system that Ulliance would be required to use for the HPMP, or is this negotiable?	The state does not have its own HPMP software.



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5	Is there a HPMP participant, evaluator, treatment provider website available for use? And if so, when was the last time it was updated?	No.
6	What are the recommendations for program improvement or policy changes, additions, or deletions?	A published list of all treatment providers with contact information available on the HPMP website would be a welcomed improvement.
7	What is the current, annual dollar value of this contract?	\$806,856
8	What is the current payment structure for the HPMP program? Is there an all-inclusive annual fee for all services provided, or are the fees paid based on each service provided?	Healthcare professionals pay a \$28 fee at each biennial licensure renewal, which provides the licensee with access to HPMP services. Healthcare professionals who are participating in a monitoring or treatment program, whether voluntary or board referred, are responsible for the costs of treatments and drug testing if applicable.
9	If the contract dollar value cannot be provided, please provide the publicly available link to where we can view the most current contract.	\$806,856 per year.