

**STATE OF NEW HAMPSHIRE  
OFFICE OF PROFESSIONAL  
LICENSURE AND CERTIFICATION**

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**BOARD OF NURSING HOME ADMINISTRATORS**

**In Re: Steven Woods, NHA  
Lic. # 3469**

Docket No.: 2023-NUH-001

**ORDER OF EMERGENCY  
SUSPENSION – 2/17/23**

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**I. CASE SUMMARY/PROCEDURAL HISTORY:**

On 2/14/23 The New Hampshire Board of Nursing Home Administrators (“Board”) received a complaint from The Office of Professional Licensure and Certification, Division of Enforcement (“OPLC Enforcement”), against Steven Woods, NHA (“Licensee”) alleging violations of RSA 151-A:11, I(a) and/or RSA 151-A:11, I(b) by allegedly failing to provide appropriate and adequate care to residents in his care at Pleasant View Center, Concord, NH, resulting in imminent danger to residents based upon the Licensee’s continued admission of residents to the nursing home while failing to provide the staffing, support, and oversight necessary to provide care for the residents. On 2/16/2023, the Board voted to suspend the Licensee’s license on an emergency basis pursuant RSA 541-A:30 III, RSA 310-A:1-m, 151-A:8 IV, N.H. Code Admin. R., Title Nuh 402.02(f) ("Rules"), and/or N.H. Code Admin. R., Title Plc 206.07 (“Plc”). This Order of Emergency Suspension follows.

**II. LEGAL STANDARD:**

“Upon complaint or other knowledge of a nursing home administrator's violation of any provision of this chapter and for the health, safety, and protection of the public, the board is granted emergency license suspension authority. The board may immediately suspend an administrator's license

to practice, pending notice and hearing as provided under RSA 541-A. For any license so suspended, the board shall also notify the bureau of health facilities administration.” RSA 151-A:8, IV. “When the board receives information indicating that a licensee has engaged in or is likely to engage in professional conduct which poses an immediate danger to the public welfare, the board shall issue an order pursuant to RSA 541-A:30, III which sets forth the alleged misconduct and immediately suspends the license for up to 10 days pending completion of an adjudicative proceeding on the specified issues.” Nuh 402.02(f).

## **II. EVIDENCE PRESENTED AND FINDINGS OF FACT:**

### **A. Evidence Presented**

The Board was presented with and/or considered the following evidence: 1) interview summaries of employees who recently resigned, 2) text message correspondence between the staff and the Licensee, and, 3) testimony from Michael Porter, Investigation Bureau Chief for OPLC Enforcement. The Board also relied on its professional expertise and knowledge of the field of nursing home administration. A review of the credible evidence presented, and the reasonable inferences taken therefrom, allows the Board to make the following findings of fact.

### **B. Findings of Fact**

The Licensee is actively licensed in New Hampshire as a Nursing Home Administrator (“NHA”) with license number 3469 and has served as the Nursing Home Administrator for Pleasant View Center Nursing Home in Concord, New Hampshire (“Nursing Home”) since at least August of 2022. As of 02/16/23, he still serves in that capacity for the Nursing Home. The Board finds there is a reasonable basis to believe that the Licensee has continued admission of residents to the Nursing Home while failing to provide the staffing, support, and oversight necessary to provide adequate and appropriate care for the residents. The Licensee was on notice from his staff of health and safety concerns and failed to take appropriate action necessary for the health and safety of the residents and staff. There was credible

evidence that during the weekend of January 21, 2023, and January 22, 2023, multiple patients were left uncared for including resident T.M., a quadriplegic, who was not fed and was left unattended in his own urine and feces for over 12 hours. One witness reported, while discussing the continued admissions to the facility, that she had informed the Licensee that “this is dangerous.... you are playing a dangerous game... there is going to be a sentinel event... someone is going to die.”

**IV. DISCUSSION AND CONCLUSIONS OF LAW:**

The Board finds there is a reasonable basis to emergently suspend the Licensee’s Nursing Home Administrator license. There is sufficient evidence to find the Licensee, unfit or incompetent by reason of negligence, habits, or other causes, likely failed to provide appropriate and adequate care to residents in his care at Pleasant View Center, Concord, N.H. resulting in imminent danger to residents. The Licensee’s conduct, therefore, warrants immediate emergency suspension of his license pursuant to RSA 541-A:30 III and RSA 151-A:8 IV, pending a follow-up emergency suspension hearing.

**IV. ORDERS:**

Pursuant to RSA 541-A:30 III, RSA 310-A:1-m, and RSA 151-A:8 IV, the Board hereby orders the immediate emergency suspension of Steven Woods’s license as a Nursing Home Administrator, pending a subsequent adjudicative proceeding hearing in this matter. A Notice of Emergency Hearing with an appropriate date and time shall follow forthwith.

DATED: 2/17/2023

\_\_\_\_\_/s/ Shane D. Goulet, Esq.\_\_\_\_\_  
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