

**APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST**

<b>Course Date(s)</b>	<b>Course Title - 2022</b>		<b>Course Provider</b>	<b>Board Approval Date</b>
1/20/22	Law Enforcement Funeral Webinar	1 hr	The National Funeral Directors Assoc.	
7/15/25	Approaching Trauma Cases with Confidence	3 hrs	National Funeral Directors Assoc.	
7/15/25	Conflict Management for Funeral Directors - Successful Interpersonal Communications Practices	4 hrs	National Funeral Directors Assoc.	
7/15/25	Deathcare Marketing - 25 FAQ's	6 hrs	National Funeral Directors Assoc.	
7/15/25	Demonstration of Soft Tissue Repair	4 hrs	National Funeral Directors Assoc.	
7/15/25	Do-It-Yourself Memorials (with a little help from the funereal directors)	2 hrs	National Funeral Directors Assoc.	
7/15/25	Embalming Perspective and Paradigms Challenged	6 hrs	National Funeral Directors Assoc.	
7/15/25	Embalming risk management 4.0	3 hrs	National Funeral Directors Assoc.	
7/15/25	Embalming the Obese Case	3 hrs	National Funeral Directors Assoc.	
7/15/25	Funeral Services Ethics	2 hrs	National Funeral Directors Assoc.	
7/15/25	Marketing A Funereal Home for Long-Term Profitability	3 hrs	National Funeral Directors Assoc.	
7/15/25	Mastering the Art of Funeral Home Etiquette	1 hr	National Funeral Directors Assoc.	
7/15/25	Offering Funeral Packages in Compliance with the FTC Funeral Rule	2 hrs	National Funeral Directors Assoc.	
7/15/25	Professional Ethics in Funeral Service. NFDA's Code of Conduct	1 hr	National Funeral Directors Assoc.	
7/15/25	Relevance Restorative Art	3 hrs	National Funeral Directors Assoc.	
7/15/25	RSVP: I'll See you at My Living Funeral	2 hrs	National Funeral Directors Assoc.	
7/15/25	Supporting Pregnancy Loss Families	3 hrs	National Funeral Directors Assoc.	
7/15/25	Ten Tools for Stress Relief	3 hrs	National Funeral Directors Assoc.	
7/15/25	The Funeral: A Chance to Touch, A Chance to Serve, A Chance to Heal	4 hrs	National Funeral Directors Assoc.	
7/15/25	Understanding a Child's Grief: Insights for Funeral Home Owners, Directors, Staff	3 hrs	National Funeral Directors Assoc.	
7/15/25	Understanding and Managing Grief	6 hrs	National Funeral Directors Assoc.	
7/15/25	Understanding the Practice of the FTC Funeral Rule	3 hrs	National Funeral Directors Assoc.	
7/15/25	2022 OSHA Safety Course	3 hrs	National Funeral Directors Assoc.	
7/15/25	Leveraging Technology: How to Get More Calls in 2022	1 hr	National Funeral Directors Assoc.	
7/15/25	Cremation Success Seminar	6 hrs	National Funeral Directors Assoc.	
7/15/25	Arranger Training	8 hrs	National Funeral Directors Assoc.	
7/15/25	Online Cremation Certification Program	6 hrs	National Funeral Directors Assoc.	
7/15/25	Certified Preplanning Consultant (CPC) Self-Study Option	15 hrs	National Funeral Directors Assoc.	

**APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST**

<b>7/15/25</b>	Cremation Arrangement Conference Best Practices	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Cremation Arrangement Conference Best Practices	<b>1 hr</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Cremation & the Environment	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Crematory Operations Certification Program	<b>8 hrs</b>	Cremation Assoc. of North America	
<b>2/17/22</b>	NAMI NH Connect Program Postvention	<b>3 hrs</b>	The National Alliance on Mental Illness of NH	
<b>6/15/22</b>	Practical Ideas for the Caregiver Community	<b>1 hr</b>	The National Alliance on Mental Illness of NH	
<b>4/7/22</b>	From Donation to Goodbye	<b>1 hr</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Upselling without Upsetting the Client	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Understanding Hospice and Palliative Care	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Modern Funeral Customs	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Limiting Exposure to HIV/AIDS	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Complying with the FTC Funeral Rule	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Funeral Products and the Environment	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	OSHA Compliance for Funeral Homes	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Helping Parents Cope with Unexpected Death	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Ethics, Attitude and Customer Service	<b>3 hrs</b>	Education Workers Group	
<b>7/15/25</b>	When Children Die: Guidance for the Final Arrangements	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Helping Parents Help Children with Death	<b>1 hr</b>	Education Workers Group	
<b>7/15/25</b>	Burial with Military Honors - Best Practices	<b>3 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Funerary Ethics and Best Practices	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Perinatal Bereavement and Memorialization	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	The Sociology of Death	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Restorative Art and Modern Techniques	<b>3 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Funeral Home and Heroin Overdose Training	<b>2 hrs</b>	Education Workers Group	
<b>7/15/25</b>	Aftercare: An Introduction	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Communications Skills Fundamentals	<b>1 hr</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Complying with the FTC Funeral Rule	<b>1 hr</b>	Cremation Assoc. of North America	

**APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST**

<b>7/15/25</b>	Ethics in Funeral Service	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Presentation Without Preservation	<b>1 hr</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	The Cremation Choice	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	The Power of Presence: Introduction	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	The Power of Presence: Part 2	<b>2 hrs</b>	Cremation Assoc. of North America	
<b>7/15/25</b>	Three Tools for Improving Your Business	<b>1 hr</b>	Cremation Assoc. of North America	
<b>6/9/22</b>	2022 Annual All-Staff FTC Training	<b>2 hrs</b>	The National Funeral Directors Assoc.	
<b>7/15/25</b>	What Every Funeral Professional Should Know About Alkaline Hydrolysis	<b>2 hrs</b>	WebCE	
<b>7/15/25</b>	Bereavement Groups and The Role of Social Support	<b>8 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Control the Conversation: How to Charm, Deflect and Defend Your Position Through Any Line of Questioning	<b>4 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Customer Service Revolution	<b>4 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Disrupt Yourself	<b>4 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Embalming and Renal Failure: A Silent Danger for Embalmers	<b>4 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Embalming Standards of Care	<b>6 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	The Essential HR Handbook - A Quick and Handy Resource for Any Manager or HR Professional	<b>4 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Thrive: Strategies to Turn Uncertainty to Competitive Advantage	<b>6 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	2021 Annual All-Staff FTC Training	<b>3 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Connecting with the LGBTQ Community	<b>2 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Cremation Litigation: How to Avoid the Courtroom & What to Do When You Can't	<b>2 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Final Acts of Care Following the Death of a Child	<b>2 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	Is it Sexual Harassment	<b>3 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	It's Not Just a Cremation	<b>2 hrs</b>	National Funeral Directors Assoc.	
<b>7/15/25</b>	The Delicate Balance of Your Family, Your Life and Your Family Business	<b>2 hrs</b>	National Funeral Directors Assoc.	

## APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

7/15/25	Financing Fundamentals: Business Growth and Acquisitions	8 hrs	Selected Educational Trust	
7/15/25	Being a Successful Professional	8 hrs	Selected Educational Trust	
7/15/25	Guiding Family Toward Meaning & Healing	8 hrs	Selected Educational Trust	
7/15/25	Gaining Respect and Building Trust	8 hrs	Selected Educational Trust	
7/15/25	Making Best Impressions	8 hrs	Selected Educational Trust	
7/15/25	Mastering the Inquiry Phone Call	8 hrs	Selected Educational Trust	
7/15/25	Understanding the New Funeral Consumer	8 hrs	Selected Educational Trust	
5/12/22	When a Child Dies: Resources for Funeral Directors & Parents	1 hr	National Funeral Directors Assoc.	
8/11/22	Bridging the Gap: Connections with Your Community in Meaningful Ways	1 hr	The National Funeral Directors Assoc.	
7/15/25	Don't Stop Us Now, We're on a Role: Roles & Hats	1 hr	The Conference Online	
7/15/25	The Conflict Zone: Conflicts and Solutions	1 hr	The Conference Online	
7/15/25	Forum FOCUS: Expert Edition (May 2022)	3 hrs	Selected Educational Trust	
7/15/25	FOUM FOCUS: Expert Edition (June 2022)	3 hrs	Selected Educational Trust	
7/15/25	The National Emerging Leaders Program (NELP)	24 hrs	The National Funeral Directors Assoc.	
7/15/25	Cremation Guidebook	2 hrs	Life Forest	
7/15/25	Guardian Options for Dignified Burial of Unclaimed Cremated Remains	2 hrs	Life Forest	
10/27/22	Funeral Live Streaming	1 hr	NHFDA	
10/27/22	Creating a Consumer	1 hr	NHFDA	
7/15/25	A Brief History of Burial & Preservation Practices	1 hr	APEX Continuing Ed. Solutions Home Study	
7/15/25	Creating Marketing Ideas for Funeral Homes	1 hr	APEX Continuing Ed. Solutions Home Study	
7/15/25	Telephone Inquiry Manual For Funeral Homes	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Working With Difficult People in Conflict	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Funeral Services Ethics	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Green Burial 101	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	The Funeral Director and Organ & Tissue Donation	2 hrs	APEX Continuing Ed. Solutions Home Study	

## APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

7/15/25	Funeral Rituals and Mental Health	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	OSHA Essentials	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	The FTC Funeral Rule	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Understanding Grief	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	After Suicide: How to Support Survivors of the Loss	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Are you Stressed? Signs & Solutions	4hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Preneed Planning: What Every Funeral Director Should Know	4 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Infant Embalming Techniques	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Restoration of a Tissue Donor	3 hrs	APEX Continuing Ed. Solutions Home Study	
9/1/22	Life hacks for Everyday Life	8 hrs	Selected Educational Trust	
	<b>2023</b>			
8/9/23	Transformative Power of Hospitality in Funeral Services	1 hr	NFDA	
7/15/25	Being a Successful Professional	8 hrs	Selected Educational Trust	
7/15/25	Financing Fundamentals: Business Growth and Acquisitions	8 hrs	Selected Educational Trust	
7/15/25	Guiding Family Toward Meaning & Healing	8 hrs	Selected Educational Trust	
7/15/25	Gaining Respect and Building Trust	8 hrs	Selected Educational Trust	
7/15/25	Life hacks for Everyday Life	8 hrs	Selected Educational Trust	
7/15/25	Making Best Impressions	8 hrs	Selected Educational Trust	
7/15/25	Mastering the Inquiry Phone Call	8 hrs	Selected Educational Trust	
7/15/25	Bloodborne Pathogens	1.5 hrs	SCI Management - Dignity University	
7/15/25	Complaint Resolution	1 hr	SCI Management - Dignity University	
7/15/25	Cremation Procedures	2 hrs	SCI Management - Dignity University	
7/15/25	Formaldehyde Awareness Training	1 hr	SCI Management - Dignity University	

## APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

7/15/25	FTC - Funeral Rule	2 hrs	SCI Management - Dignity University
7/15/25	Hazard communications	1.5 hrs	SCI Management - Dignity University
7/15/25	Identification Procedures	2 hrs	SCI Management - Dignity University
7/15/25	Jewish Funeral Traditions	1 hr	SCI Management - Dignity University
7/15/25	Respiratory Protection	1.25 hrs	SCI Management - Dignity University
7/15/25	Our Code of Conduct	1 hr	SCI Management - Dignity University
7/15/25	NFDA Online Cremation Certification Program	6 hrs	NFDA
7/15/25	NFDA Arranger Training	8 hrs	NFDA
12/6/23	Dying at Work isn't a Succession Plan: The Psychology of a Stress-Free Family Business Transition	1 hr	NFDA
6/8/23	Annual All-Staff FTC Training	2 hrs	NFDA
7/15/25	NFDA Online Course: Current Burial and Cremation Trends	2 hrs	NFDA
10/18/23	How to Get More Calls in 2024	1 hr	NFDA
7/15/25	NFDA Cremation Certification Program	7 hrs	NFDA
7/15/25	NFDA Certified Preplanning Consultant - Self Study Option	15 hrs	NFDA
2/16-17/23	NFDA Cremation Success Seminar	6 hrs	NFDA
7/15/25	Approaching Trauma Cases with Confidence	3 hrs	NFDA
7/15/25	Conflict Management for Funeral Directors: Successful interpersonal Communication Practices	4 hrs	NFDA
7/15/25	Deathcare Marketing: 25 FAQ's	6hr	NFDA
7/15/25	Demonstration of Soft Tissue Repair	4 hrs	NFDA
7/15/25	Do-It-Yourself Memorials (with a little help from the funeral director)	2 hrs	NFDA
7/15/25	Embalming Perspectives and Paradigms Challenged	6 hrs	NFDA
7/15/25	Embalming Risk Management 4.0	3 hrs	NFDA
7/15/25	Embalming the Obese Case	3 hrs	NFDA
7/15/25	Funeral Service Ethics	2 hrs	NFDA
7/15/25	Marketing a Funeral Home for Long-term Profitability	3 hrs	NFDA
7/15/25	Mastering the Art of Funeral Home Etiquette	1 hr	NFDA
7/15/25	Offering Funeral Packages in Compliance with the FTC Funeral Rule	2 hrs	NFDA

## APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

7/15/25	Professional Ethics in Funeral Service: NFDA's Code of Professional conduct	1 hr	NFDA	
7/15/25	Relevance of Restorative Art	3 hrs	NFDA	
7/15/25	RSVP: I'll See You at My Living Funeral	2 hrs	NFDA	
7/15/25	Supporting Pregnancy Loss Families	3 hrs	NFDA	
7/15/25	Ten Tools for Stress Relief	3 hrs	NFDA	
7/15/25	The Funeral: A Chance to Touch, A Chance to Serve, A Chance to Heal	4 hrs	NFDA	
7/15/25	Understanding a Child's Grief: Insights for Funeral Home Owners, Directors and Staff	3 hrs	NFDA	
7/15/25	Understanding and Managing Grief	6 hrs	NFDA	
7/15/25	Understanding the Practice of the FTC Funeral Rule	3 hrs	NFDA	
7/15/25	2022 OSHA Safety Course	3 hrs	NFDA	
1/30-2/2/23	2023 NextGen Seminar	8.5 hrs	Selected Independent Funeral Homes	
3/30/23	How is Hospice Changing Funeral Service	1 hr	Wilbert Funeral Services Inc	
7/15/25	Cremation Operator Training	7 hrs	ICCFA	
4/13/23	Bloom Where You Are Planted	1 hr	Wilbert Funeral Services Inc	
4/27/23	Funeral Directors Need to K.I.S.S.	1 hr	Wilbert Funeral Services Inc	
5/11/23	Digital Marketing for Death Care	1 hr	Wilbert Funeral Services Inc	
5/25/23	Ritual, Community, Catharsis: The Future of Funeral Service in the 21st Century	1 hr	Wilbert Funeral Services Inc	
6/8/23	Rosenacker & Associates talk, Mergers and Acquisitions	1 hr	Wilbert Funeral Services Inc	
10/12/23	8 Pillars of Wellness	1 hr	Wilbert Funeral Services Inc	
5/7/23	The Good, The Bad, The Ugly: The Science Behind Embalming	1.5 hrs	NFDA	
5/7/23	You'll Love it Here: How to Make Workplace Culture a competitive Advantage	1.5 hrs	NFDA	
4/19/23	Chemical Safety Dos and Don'ts	1 hr	NFDA	
7/15/25	A Brief History of Burial & Preservation Practices	1 hr	APEX Continuing Ed. Solutions Home Study	
7/15/25	Creating Marketing Ideas for Funeral Homes	1 hr	APEX Continuing Ed. Solutions Home Study	
7/15/25	Telephone Inquiry Manual For Funeral Homes	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Working With Difficult People in Conflict	2 hrs	APEX Continuing Ed. Solutions Home Study	

## APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

7/15/25	Funeral Services Ethics	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Green Burial 101	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	The Funeral Director and Organ & Tissue Donation	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Funeral Rituals and Mental Health	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	OSHA Essentials	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	The FTC Funeral Rule	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Understanding Grief	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	After Suicide: How to Support Survivors of the Loss	2 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Are you Stressed? Signs & Solutions	4hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Preneed Planning: What Every Funeral Director Should Know	4 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Infant Embalming Techniques	3 hrs	APEX Continuing Ed. Solutions Home Study	
7/15/25	Restoration of a Tissue Donor	3 hrs	APEX Continuing Ed. Solutions Home Study	
8/3/23	Funeral Service and Young Families: What you need to know	1 hr	Wilbert Funeral Services Inc	
7/6/23	DIY Consumer	1 hr	Wilbert Funeral Services Inc	
7/20/23	Valued Based Client Engagement	1 hr	Wilbert Funeral Services Inc	
7/15/25	Full Funeral Home OSHA Safety	2 hrs	Certified Safety Training	
7/15/25	FTC Funeral Rule	2 hrs	Certified Safety Training	
6/2023 & 9/2023	Recruitment and Retention: Times Have Changed	8 hrs	Selected Educational Trust	
6/30/23	Bloodborne Pathogens	2 hrs	WebCE	
6/30/23	Communication Effectively with Seniors	2 hrs	WebCE	
6/30/23	Conflict Resolution for Funeral Directors	3 hrs	WebCE	
6/30/23	Cremation Best Practices	3 hrs	WebCE	
6/30/23	Cremation Prearrangement Conference Best Practices	2 hrs	WebCE	
6/30/23	Death Care Trends That are Changing Tradition	2 hrs	WebCE	



### APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST

6/30/23	Ethical Business Practices for Funeral Directors	2 hrs	WebCE	
6/30/23	Final Expense Insurance	3 hrs	WebCE	
6/30/23	Funeral Customs with Military Honors	3 hrs	WebCE	
6/30/23	Funeral Operations During a Pandemic	3 hrs	WebCE	
6/30/23	Funeral Personalization of Family Engagement	3 hrs	WebCE	
6/30/23	Intercultural Burials	5 hrs	WebCE	
6/30/23	Managing Grief: A Guide for the Funeral Professional	5 hrs	WebCE	
6/30/23	Modern Funeral Home Management	3 hrs	WebCE	
6/30/23	OSHA Emergency Action Plans for Funeral Homes	2 hrs	WebCE	
6/30/23	OSHA Practice Standards for Funeral Professionals	4 hrs	WebCE	
6/30/23	OSHA Workplace Rights	2 hrs	WebCE	
6/30/23	Pre-Need Planning	5 hrs	WebCE	
6/30/23	Public Speaking For Funeral Directors	5 hrs	WebCE	
6/30/23	Top 5 Things They Didn't Teach in Mortuary School	2 hrs	WebCE	
6/30/23	Understanding Social Security: Case Studies for Funeral Directors	4 hrs	WebCE	
6/30/23	What Every Funeral Professional Should Know About Alkaline Hydrolysis	2 hrs	WebCE	
6/30/23	When Disaster Strikes: Mass Fatalities and Community Impact	2 hrs	WebCE	

**APPROVED ONLINE CONTINUING EDUCATION ACTIVITY LIST**
