# NEW HAMPSHIRE OFFICE OF PROFESSIONAL LICENSURE AND CERTIFICATION



# ANNUAL REPORT JULY 1, 2017 – JUNE 30, 2018



#### GOVERNOR AND EXECUTIVE COUNCIL

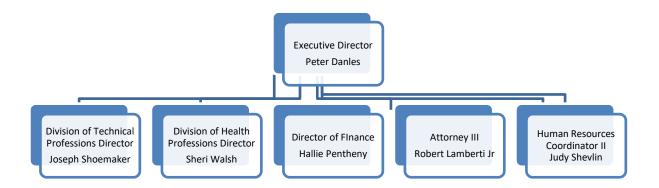
Governor Christopher T. Sununu

Honorable Joseph D. Kenney, Executive Councilor, District One
Honorable Andru Volinsky, Executive Councilor, District Two
Honorable Russell E. Prescott, Executive Councilor, District Three
Honorable Christopher C. Pappas, Executive Councilor, District Four
Honorable David K. Wheeler, Executive Councilor, District Five

## Office of Professional Licensure and Certification

#### **Mission Statement**

The principal mission of the New Hampshire Office of Professional Licensure and Certification is to safeguard the public health, safety, welfare, environment and the public trust of the citizens of the State of New Hampshire.



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## **Executive Summary**

The Office of Professional Licensure and Certification (OPLC) provides administrative support to over 40 professional licensing boards, commissions and councils. The Boards, Commissions and Councils qualify and license, certify or register individuals and businesses and regulate their professions in order to safeguard the public.

## Accomplishments

## Legislative updates:

This past legislative session (2018) OPLC introduced legislation giving the agency responsibility over administrative functions crucial to the professional licensing process. Senate Bill (SB) 531 also gave the OPLC's Executive Director responsibility for assessing and adjusting licensing fees for many of the boards administratively supported by OPLC, and created the Office of Professional Licensure and Certification Fund, which has essentially made the agency financially self-supporting.

The Board of Nursing has implemented an impaired nursing program pursuant to Chapter Law 270 for situations where a licensee is determined by the Board to be impaired professionally by addiction or behavioral problems. Licensees may also self-refer themselves to the program without Board involvement. This program officially began in August 2018 to accommodate the 60 day mandate required by the new legislation creating the program.

## PDMP updates:

- July 26, 2018 the PDMP system migrated over from HID Inc. to APPRISS Health.
  - Staff worked over several months that practitioners appropriately migrated over to the new system with APPRISS. Manual approval of all dispensers had to be done by staff and was completed within 48 hours. This had to have a quick turnaround so that dispensers would begin to upload into the new system as soon as possible.
  - Followed up with any pharmacies that did not register with the NH PDMP in writing.
- Revised NH PDMP rules based on previous session legislative changes.
- Awarded a 2017 BJA Category 5 grant in partnership with the NH Department of Justice.
- Annual report presented to the HHS Oversight Committee on 1/26/18.
- Board of Pharmacy-PDMP Legislative Audit.

- Written formal response/plan to Fiscal Committee to address the audit was completed and submitted for the Feb. 16, 2018 meeting.
- Monthly audit progress reports submitted to Fiscal Committee.
- Strategic planning logistics worked on with a target to complete strategic plan in SFY 19.
- Sustainability planning: Part A) Increasing out of state pharmacy fees pending final JLCAR approval and Part B) 5% of other board licensing fees approved for SFY18/19 biennium
- Legislation passed to allow the NH Medical Examiner Office direct access to the NH PDMP when investigating the death of an individual.
- SFY 18/19 Budget revisions approving the allocations of funds to support a PDMP analyst position. This position will provide the much needed capacity to pull and analyze data from the PDMP database to meet legislative requirements, as well as outcome goals and objectives that will be further defined from the strategic planning process/plan that is developed. The analyst position will allow the PDMP to work more collaboratively with other state stakeholders by being able to share de-identified data that can further identify what the needs are and where resources may need to focus on.
- Threshold criteria were developed by the Advisory Committee and approved by the Board of Pharmacy to include measures on:
  - High current daily dose of opioids (MME)
  - o Concurrent benzodiazepine and opioid prescription
  - Multiple prescribers or multiple dispensers

These measures will be reviewed internally at first; however we will be <u>enhancing the</u> <u>system by purchasing Clinical Alerts</u>. When a patient exceeds any of these thresholds, we will have the capability to push out a report to any provider connected to the patient an "alert" accompanied with education that their patient exceeded a threshold of concern.

## My Licensing Office (MLO) updates:

Several of the licensed occupations supported by OPLC now offer **initial and renewal** online licensing, which has significantly reduced the licensing process time. These occupations include:

- Architect
- Architect Business

- Engineer
- Engineering Business
- Geologist
- Land Surveyor
- Land Surveyor Business
- Nursing or Nursing Assistant

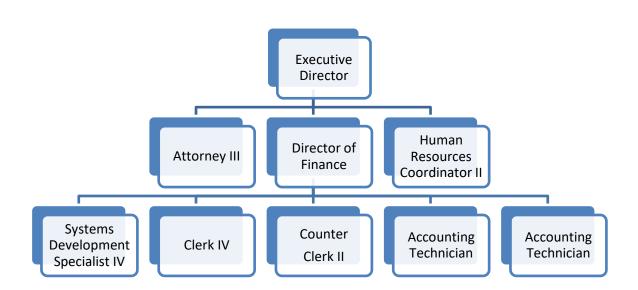
The following occupations have renewal online licensing capability only:

- Accountants
- Alcohol and Other Drug Use Professionals
- Allied Health
- Barber
- Cosmetology
- Court Reporters
- Dental
- Electricians
- Esthetician
- Foresters
- Home Inspectors
- Landscape Architect
- Liquor
- Manicurist
- Manufactured Housing Installer
- Master Barber
- Mechanical
- Medical Technicians
- Natural Scientists
- Pharmacy
- Real Estate
- Real Estate Appraisers

We will continue to address improved customer service both in striving toward initial online licensing capability for all occupations supported by OPLC, and assuring that boards administratively supported by OPLC are provided the resources, training, and network opportunities they need to perform their duties properly. As a self-funded agency, OPLC will have the financial resources to enhance quality of service to licensees and boards.

## **DIVISION OF ADMINISTRATION**

## **ORGANIZATION**



## **FUNCTION**

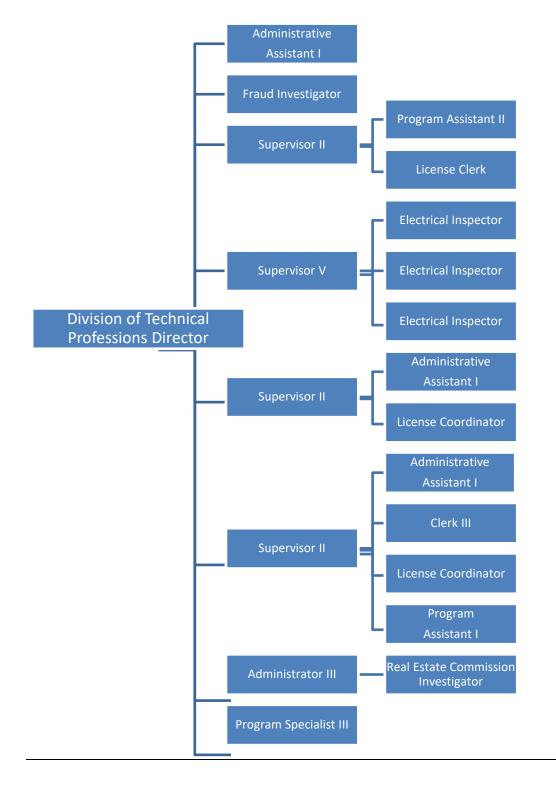
OPLC provides efficiencies and eliminates redundancies in the professional licensing process, resulting in enhanced customer service, administrative support to professional regulatory boards, and a consistent organizational structure for programs and licensees.

## TOTAL OPLC RECEIPTS AND EXPENDITURES

Total Revenues:	<u>FY 2016</u> <b>11,233,381</b>	<u>FY2017</u> <b>12,106,657</b>	<u>FY 2018</u> <b>12,040,902</b>
Budgeted OPLC Expenditures:	7,893,730	7,827,305	8,481,025
Actual OPLC Expenditures:	6,084,965	7,878,303	7,350,705

## DIVISION OF TECHNICAL PROFESSIONS

## **ORGANIZATION**



# **Board of Accountancy**

Board of Accountancy Members Frederick G. Briggs, Jr., Chair Thomas W. Musgrave, Vice Chair Richard S. Silverman, Secretary John J. Daigneault, Member Jeffrey P. Seifert, Public Member Richard C. Nelson, Esq., Public Memb Debra Grott, Public Member	ber		Expires December December December November September December	2,2020 2,2018 19,2018 17,2018 21,2020
Accountants	RSA 309-B			
FY2017 Active Licenses: <b>5,633</b> FY2018 Active Licenses: <b>5,437</b>		FY 16	FY 17	FY 18
		Actual	Actual	Actual
Revenues		\$865,596	\$747,240	\$615,565
Expenses		\$186,786	\$292,447	\$181,124
Revenues - Expenses		\$678,810	\$454,793	\$434,441
Revenues/Expenses %		463%	256%	340%

## Complaints and Disciplinary Action:

## **Board of Architects**

Board of Architects Members	<u>Expires</u>
David Udelsman, Chair	July 26, 2019
Wayne Richardson, Vice Chair, Public Member	September 9, 2022
Sheldon Pennoyer, Secretary	September 9, 2021
Sonya Misiaszek-Monterose, Member	September 9, 2018
James A. Loft, Member	September 9, 2020

## **Board of Architects**

FY2017 Active Licenses: 2,725 FY2018 Active Licenses: 2486

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$224,910	\$222,641	\$222,099
Expenses	\$32,156	\$97,187	\$45,789
Revenues - Expenses	\$192,754	\$125,454	\$176,310
Revenues/Expenses %	699%	229%	485%

## Complaints and Disciplinary Action:

## **Board of Court Reporters**

Board of Court Reporters Members	<u>Expires</u>
Camille M. Palladino Duffy, Chair	October 3, 2017
Thomas Richards, Attorney, Vice Chair	October 3, 2018
Denise Cascio Bolduc, Secretary	October 3, 2020
Susan J. Robidas, Public Member	October 3, 2019
Brent T. Lemire, Public Member	January 30, 2016

## **Court Reporters**

FY2017 Active Licenses: 74 FY2018 Active Licenses: 73

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$6,330	\$7,025	\$10,475
Expenses	\$11,270	\$2,696	\$7,184
Revenues - Expenses	\$(4,940)	\$4,329	\$3,291
Revenues/Expenses %		261%	146%

## Complaints and Disciplinary Action:

## **Board of Electricians**

## Board of Electricians' Members Peter Cicolini, Master Member, Chair Henry Szumiesz, Journeyman Member Matthew Connors, Master Member Jack Grube, Public Member William J. Infantine, Public Member State Fire Marshal or Designee, Ex-officio member

## Electricians

FY2017 Active Licenses: 12,415 FY2018 Active Licenses: 10,409

## Expires

July 1, 2020 July 1, 2023 June 30, 2022 August 26, 2021 October 28, 2021

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$884,426	\$782,978	\$889,336
Expenses	\$555,047	\$752,313	\$638,167
-			
Revenues - Expenses	\$329,379	\$30,665	\$251,169
Revenues/Expenses %	159%	104%	139%

## **Complaints and Disciplinary Action:**

- (3) complaints
- (10) disciplinary actions
- (4) settlement agreements

# **Board of Professional Engineers**

Board of Professional Engineers Members	<u>Expires</u>
Christopher R. Mulleavey, P.E. Chair	August 21, 2022
Marc W. Morin, P.E., Vice Chair	August 21, 2018
Alex Azodi, P.E.,	August 21, 2020
Ronald E. Cook, Esquire, Public Member	August 21, 2021
Charles W. Ackroyd, P.E.,	August 21, 2019

## **Professional Engineers**

FY2017 Active Licenses: 6,654 FY2018 Active Licenses: 5977

	FY 16 Actual	FY 17 Actual	FY 18 Actual
Revenues	\$720,163	\$716,236	\$710,418
Expenses	\$140,025	\$265,738	\$167,116
Revenues - Expenses	\$580,138	\$450,498	\$543,302
Revenues/Expenses %	514%	270%	425%

Complaints and Disciplinary Action:

## **Board of Family Mediators**

#### **Board of Family Mediators Members**

Peter Goldsmith, Esquire Anthony Matrumalo, C.F.M. Mariane Rousseau, C.F.M., Chair Lynn Aaby, C.F.M. Richard Cram Candace Dochstader, C.F.M. Honorable Michael Garner, Judge Erin Jasina Honorable Lucinda Sadler, Family Division Judge Mark J. Ciocca, Mental Health Professional Susan Towle, C.F.M.

#### Expires

October 2019 October 2019 September 2019 January 2019 April 2018 November 2018 April 2019 April 2019 October 2017 October 2020 September 2019

#### **Family Mediators**

FY2017 Active Licenses: 75 FY2018 Active Licenses: 67

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$8,800	\$6,575	\$8,800
Expenses	\$26,875	\$2,680	\$17,354
Revenues - Expenses	\$(18,075)	\$3,895	\$ <b>(</b> 8,554 <b>)</b>
Revenues/Expenses %		245%	

## **Complaints and Disciplinary Action:**

## **Board of Foresters**

Board of Foresters Members	<u>Expires</u>
Donald W. Winsor, Chair	August 22, 2018
Brad W. Simpkins, Secretary	By Virtue of Office
Paula K. Miner, Public Member	November 7, 2017
Charles W. Thompson, Public Member	August 22, 2018
Steven S. Roberge, Forester Member	August 22, 2019
Jacob P. Bronnenberg, Forester Member	August 22, 2020
Ann W. Davis, Public Member	August 22, 2019

#### Foresters

FY2017 Active Licenses 296 FY2018 Active Licenses 286

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$22,253	\$16,956	\$19,540
Expenses	\$19,430	\$9,651	\$15,117
Revenues - Expenses	\$2,823	\$7,305	\$4,423
Revenues/Expenses %	114%	176%	129%

## Complaints and Disciplinary Action:

## **Board of Geologists**

## **Board of Professional Geologists Members**

Thomas C. Shevenell, Ph.D P.G., Chair Paul L. Rydel, P.G., Vice Chair John M. Regan, P.G., Secretary Muriel Robinette, P.G. Frederick H. Chormann, Jr., State Geologist Adam Dumville, Esq.

## Expires

October 4, 2018 October 4, 2019 October 4, 2015 October 4, 2017 By Virtue of Office February 14, 2021

## **Professional Geologists**

FY2017 Active Licenses: 670 FY2018 Active Licenses: 591

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$71,355	\$48,498	\$68,653
Expenses	\$39,875	\$30,271	\$24,226
Revenues - Expenses	\$31,480	\$18,227	\$44,427
Revenues/Expenses %	179%	160%	283%

## Complaints and Disciplinary Action:

## Guardian ad Litem Board

Guardian ad Litem Board Members David Villotti, Child Protection Agency	<u>Expires</u> June 2017
Vacant, Guardians ad Litem	
Susan Duncan, General Public	June 2017
Sarah Blodgett, Executive Director Judicial Council	By Virtue of Office
David Robbins, General Public	October 2017
Betsy Paine, CASA of New Hampshire	August 2017
Master Henrietta Luneau, NH Supreme Court	August 2017
Senator Kevin Avard, NH State Senate	January 2020
Representative David Welch, NH House	December 2016

## **Guardian Ad Litems**

FY2017 Active Licenses: 81 FY2018 Active Licenses: 68

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$4,860	\$1,975	\$1,200
Expenses	\$24,360	\$8,443	\$15,927
Revenues - Expenses Revenues/Expenses %	\$(19,500)	\$(6,468)	\$(14,727)

## Complaints and Disciplinary Action:

(6) complaints

(1) disciplinary actions

(1) settlement agreement

## **Board of Home Inspectors**

## Members of the Board of Home Inspectors

Robert Gray, Chair Joseph M. Griffin, Vice Chair Robert A. Porter, Secretary Daryl Justham Perry C. LeMay Lee Carroll, P.E. Damon E. Burt, Public Member

## Home Inspectors

FY2017 Active Licenses: 375 FY2018 Active Licenses: 383

## Expires

December 18, 2020
December 18, 2020
December 18, 2020
December 18, 2016
December 18, 2021
December 18, 2020
April 1, 2022

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$38,747	\$46,188	\$48,633
Expenses	\$15,857	\$12,783	\$33,328
Revenues -Expenses	\$22,890	\$33,405	\$15,305
Revenues/Expenses %	244%	361%	146%

## **Complaints and Disciplinary Action:**

## **Board of Land Surveyors**

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William J. Doucet, Chair Tracey Sweeney, II, Vice Chair Kevin McEneaney Joseph Wichert Ginny Chrisenton, Public Member

## Land Surveyors

FY2017 Active Licenses: 387 FY2018 Active Licenses: 370 Expires August 12, 2019 July 11, 2019 August 12, 2018 February 3, 2020 February 3, 2022

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$45,863	\$43,890	\$44,855
Expenses	\$71,626	\$17,304	\$25,713
Revenues - Expenses	\$(25,763)	\$26,586	\$19,142
Revenues/Expenses %		254%	174%

Complaints and Disciplinary Action:

# Board of Landscape Architects

Board of Landscape Architects Members	<u>Expires</u>
R. Gordon Leedy, Jr., Chair	August 9, 2020
Roberta N. Woodburn, Vice Chair	August 23, 2017
Greg M. Grigsby, Secretary	August 23, 2019
Douglas H. Greiner	August 23, 2018
Ronald F. Poltak, Public Member	August 9, 2016

## Landscape Architects

FY2017 Active Licenses: 111 FY2018 Active Licenses: 117

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$15,524	\$16,460	\$14,231
Expenses	\$20,694	\$9,541	\$15,569
Revenues – Expenses	\$(5,170)	\$6,919	\$(1,338)
Revenues/Expenses %		173%	

Complaints and Disciplinary Action:

## **Board of Manufactured Housing**

Members of the Board of Manufactured Housing

Judy Williams Anna Mae Twigg Lois Parris Kenneth Dame Mark H. Tay, Esq., Chair Adam Gidley Robert D. Hunt, Esq., Secretary NH Representative Frank Sterling NH Representative Thomas Laware <u>Expires</u> October 7, 2018 October 7, 2018 April 28, 2018 December 6, 2020 April 24, 2019 November 22, 2019 July 16, 2019 December 2018 December 2018

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$13,660	\$610	\$190
Expenses	\$7,303	\$1,759	\$805
Revenues - Expenses	\$6.357	\$(1,149)	<b>\$(615)</b>
Revenues/Expenses %	187%		

#### **Complaints and Disciplinary Action:**

- (3) complaints
- (1) disciplinary actions taken

## Manufactured Housing Installation Standards Board

Manufactured Housing Installation Standards Board Members	<u>Expires</u>
Gary Francoeur	October 3, 2018
John Flanders	October 3, 2018
Fred Emanuel, PE	October 3, 2016
James Baird	October 3, 2017
Linda Rogers	October 3, 2019
Eric Kaufman	October 3, 2020
Robert Cook	March 6, 2016
Robert Wentworth, Jr.	October 3, 2017
John T. Powers, Jr.	October 3, 2019

## Manufactured Housing Installation Standards

FY2017 Active Licenses: 90 FY2018 Active Licenses: 92

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$22,185	\$22,240	\$24,915
Expenses	\$12,379	\$4,620	\$30,284
Revenues - Expenses	\$9,806	\$17,620	\$ <b>(</b> 5,369)
Revenues/Expenses %	179%	481%	

## Complaints and Disciplinary Action:

## **Board of Natural Scientists**

Members of the Board of Natural Scientists

Damon Burt, Chair Raymond Lobdell Christopher Albert, Vice Chair James Long, Secretary Doug Martin John M. Hodsdon Vacant, Public Member

#### **Board of Natural Scientists**

FY2017 Active Licenses: 279 FY2018 Active Licenses: 271 Expires October 26, 2017 June 30, 2021 October 26, 2018 June 30, 2020 November 1, 2019 December 17, 2017

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$17,501	\$16,273	\$17,110
Expenses	\$24,349	\$10,448	\$8,933
Revenues -Expenses	\$(6,848)	\$5,825	\$8,177
Revenues/Expenses %		156%	192%

## **Complaints and Disciplinary Action:**

## **Real Estate Appraisers Board**

Real Estate Appraisers Board Members

Patricia Sherman, AIA, Chair Romeo Dupuis George S. Lamprey Charles F. Schubert Douglas Martin Kimothy Griffin, Banking Commission Designee Donald A. St. Germain, Lending Institution Designee Expires November 13, 2019 September 17, 2020 August 12, 2018 August 12, 2020 August 12, 2019 By Virtue of Office August 12, 2019

## **Real Estate Appraisers**

FY2017 Active Licenses: 926 FY2018 Active Licenses: 902

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$260,722	\$284,228	\$270,554
Expenses	\$85,848	\$68,823	\$71,378
Revenues - Expenses	\$174,874	\$215,405	\$199,175
Revenues/Expenses %	304%	413%	379%

#### **Complaints and Disciplinary Action:**

- (3) complaints
- (1) disciplinary actions taken

## **Real Estate Commission**

#### Real Estate Commission Members

Daniel S. Jones, Chair John G. Cronin Paul A. Lipnick Richard Hinch Susan Doyle

#### Expires September 15, 2019 September 15, 2018 September 15, 2020 September 15, 2021 September 15, 2022

#### **Real Estate Commission**

FY2017 Active Licenses: **12,269** FY2018 Active Licenses: **12,809** 

	FY 16 Actual	FY 17 Actual	FY 18 Actual
Revenues	\$1,081,777	\$1,147,585	\$1,196,138
Expenses	\$529,251	\$871,418	\$657,893
Revenues - Expenses	\$552,526	\$276,167	\$538,244
Revenues/Expenses %	204%	132%	182%

## **Complaints and Disciplinary Action:**

(20) complaints(6) disciplinary actions taken

(3) settlement agreements

## **Board of Septic System Evaluators**

Septic System Evaluators Board Members Christopher Albert, Chair Christopher Kent, Vice Chair Mark McConkey, Secretary Peter Rowell

Expires April 5, 2022 March 22, 2022 March 22, 2022 April 5, 2022

## Septic System Evaluators

Dawn Buker

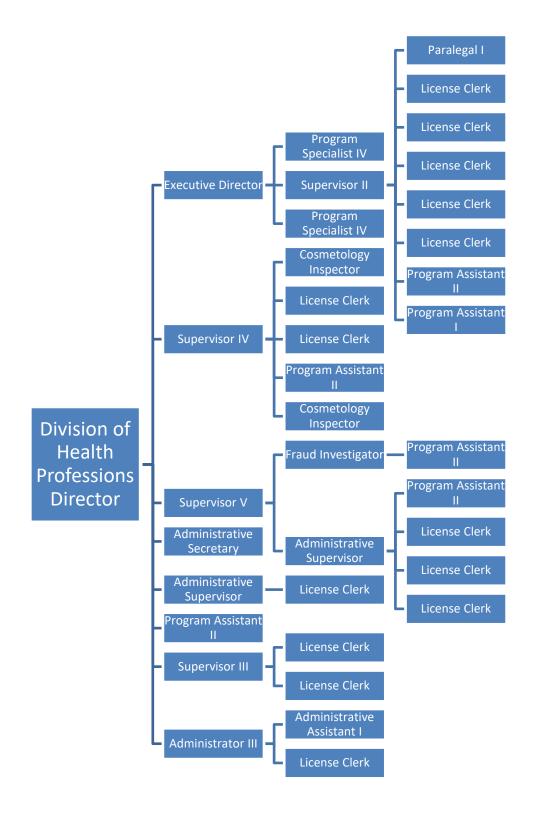
FY2017 Active Licenses: N/A FY2018 Active Licenses: 159

	FY 16 Actual	FY 17 Actual	FY 18 Actual
Revenues	N/A	N/A	\$24,856
Expenses	N/A	N/A	\$20,236
Revenues - Expenses	N/A	N/A	\$4,620
Revenues/Expenses %	N/A	N/A	123%

## **Complaints and Disciplinary Action:**

## DIVISION OF HEALTH PROFESSIONS

#### **ORGANIZATION**



## **Board of Acupuncture**

Acupuncture Board Members

Cindy Theroux-Jette, Chair Alice Meattey, Vice Chair Jeanne Ann Whittington, Secretary Amy Goldstein, Public Member Vacant

## Acupuncture

FY2017 Active Licenses: 231 FY2018 Active Licenses: 233 Expires October 14, 2019 September 8, 2018 October 14, 2019 September 8, 2018

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$6,233	\$11,096	\$6,060
Expenses	\$5,919	\$5,080	\$18,770
Revenues - Expenses Revenues/Expenses %	\$314 105%	\$6,016 218%	\$(12,710)
•			

Complaints and Disciplinary Action:

## Board of Licensing for Alcohol and Other Drug Use Professionals

Members of the Board of Licensing for Alcohol and Other Drug I	Jse Professionals Expires
Jacqueline Abikoff, LICSW, MLADC, Chair	January 28, 2020
Serene Eastman, Public Member	January 28, 2019
Annette Escalante, MLADC	January 28, 2019
Nicholas Pfeifer, LICSW, MLADC	January 28, 2020
Kathleen Russo, LADC	January 28, 2019
Tim Turmelle, Public Member	January 28, 2020
Vacant, MLADC	

## Alcohol and Other Drug Use Professionals

FY2017 Active Licenses: 415 FY2018 Active Licenses: 624

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$55,510	\$86,602	\$84,874
Expenses	\$42,137	\$38,316	\$30,305
Revenues - Expenses	\$13,373	\$48,286	\$54,569
Revenue/Expenses %	132%	226%	280%

## Complaints and Disciplinary Action:

- (4) complaints
- (1) disciplinary actions taken
- (3) settlement agreements

## **Allied Health Boards**

#### Board of Directors (BOD)

Joseph V. Shanley, PTA, Chair of the Physical Therapy Governing Board, President BOD Scott Roy, AT, Chair of the Athletic Trainers Governing Board, Vice President BOD Olivia Freeman, OT, Chair of the Occupational Therapy Governing Board Jennifer L. Tansey, LGC, Chair of the Genetic Counselors Governing Board Bronwyn Lito, RT, Chair of the Recreational Therapy Governing Board Deborah Snow-Major, SLP, Chair of the Speech-Language Pathology Governing Board Richard Mozier, JR., RCP, Chair of the Respiratory Care Practitioners Governing Board

#### Athletic Trainers Board Members

Scott Roy, AT, Chair Kristy Ridings, AT Eric D. Gelinas, AT Andrea Elliott, Public Member Vacant, Physician Educated in Sports Medicine

## **Genetic Counselors Board Members**

Jennifer L. Tansey, LGC, Chair Kathryn A. Bomba, LGC Lisa A. Demers, LGC Gary Kaufman, MD Thomas B. Merritt, Esq.

#### Occupational Therapy Board Members Olivia Freeman, OT, Chair Patricia H. Gruttemeyer, Public Member Nicole L. Quartulli, OTA Margaret Flinton, OT Sarah L. Hinkley Vacant, OT Vacant, OTA

Physical Therapy Board Members Joseph V. Shanley, PTA, Chair Lea Bruch, Public Member Gillian Cavezzali, PT Martha B. Aguiar, Public Member Greg Woodsum, PT Vacant, PT Vacant, Public Member Expires January 8, 2019 January 8, 2020 January 8, 2018 February 17, 2019

#### Expires November 6, 2017 November 6, 2019 November 6, 2019 November 6, 2016 November 6, 2016

Expires January 8, 2020 August 18, 2019 March 4, 2019 September 21, 2019 January 8, 2021

Expires January 8, 2019 September 16, 2016 January 8, 2021 October 28, 2015 January 8, 2020 Recreational Therapy Board Members Bronwyn Lito, RT, Chair Allison Wilder Jacqueline Rzasa, Public Member Rose Gray, RT Jayme L. Severance, Public Member Vacant, Public Member Vacant, Public Member

Respiratory Care Practitioners Board Members Richard Mozier, JR., RCP, Chair Sarah Stone, RCP John Higgins, RCP Jeffrey T. Reisert, D.O. Vacant, Public Member

Speech-Language Pathology Board Members Deborah Snow-Major, SLP, Chair Cassandra Chapman, SLP Robyn Kingsley, SLP Carissa Magri, SLP Vacant, Public Member Vacant, SLP

#### **Allied Health Professionals**

Vacant, Physician

Athletic Trainers FY2017 Active Licenses: 327 FY2018 Active Licenses: 381

#### **Complaints and Disciplinary Action:**

• (3) complaints

Genetic CounselorsFY2017 Active Licenses:FY2018 Active Licenses:102

#### **Complaints and Disciplinary Action:**

• (1) complaints

#### Expires

October 25, 2018 October 25, 2019 January 24, 2018 October 25, 2020 October 25, 2018

<u>Expires</u> January 8, 2018 January 8, 2017 March 4, 2019 February 14, 2013

Expires March 4, 2019 March 4, 2019 March 4, 2018 March 4, 2020 Occupational Therapy FY2017 Active Licenses: 1,698 FY2018 Active Licenses: 1,469

## **Complaints and Disciplinary Action:**

• (3) complaints

Physical Therapy FY2017 Active Licenses: 2,439 FY2018 Active Licenses: 2,685

## **Complaints and Disciplinary Action:**

• (6) complaints

Recreational TherapyFY2017 Active Licenses:75FY2018 Active Licenses:83

## **Complaints and Disciplinary Action:**

- (1) complaints
- (1) settlement agreements

Respiratory Care Practitioners FY2017 Active Licenses: **596** FY2018 Active Licenses: **573** 

#### **Complaints and Disciplinary Action:**

• (2) complaints

Speech PathologistsFY2017 Active Licenses:1,146FY2018 Active Licenses:1,165

## **Complaints and Disciplinary Action:**

- (29) complaints
- (15) cease and desist

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$467,292	\$425,148	\$485,592
Expenses	\$180,822	\$214,176	\$279,205
Revenues – Expenses	\$286,470	\$210,972	\$206,386
Revenues/Expenses %	258%	199%	174%

## Board of Barbering, Cosmetology, and Esthetics

Members of the Board of Barbering, Cosmetology, and Esthetics	Expires
Holly Rodrigues, Chair, Manicuring Board Member	July 1, 2018
Jeanne Chappell, Cosmetology School Owner Board Member	March 26, 2021
Kimberly Hannon, Cosmetology Board Member	July 1, 2018
Joshua Craggy, Barber Board Member	July 1, 2021
Christine Infantine, Tanning Facility Owner Member	February 9, 2020
Kassie J. Dubois, Esthetician Board Member	June 6, 2020
Vacant, Public Member	

## Barbering, Cosmetology and Esthetics

FY2017 Active Licenses: N/A FY2018 Active Licenses: 23,366

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$621,578	\$640,954	\$616,284
Expenses	\$443,910	\$484,986	\$425,044
Revenues - Expenses	\$177,668	\$155,968	\$191,240
Revenues/Expenses %	140%	132%	145%

## **Complaints and Disciplinary Action:**

- (23) complaints
- (3) disciplinary action taken
- (3) settlement agreements

## Board of Body Art

# Body Art Board MembersExpiresRyan OuelletteOctober 26, 2020Sarah PartridgeOctober 26, 2020Christina Sardinha WulfeOctober 26, 2020Body ArtistsOctober 26, 2020FY2017 Active Licenses:366FY2018 Active Licenses:349

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$24,664	\$26,513	\$22,658
Expenses	\$13,872	\$6,957	\$19,707
Revenues - Expenses	\$10,792	\$19,556	\$2,951
Revenues/Expenses %	178%	381%	115%

## **Complaints and Disciplinary Action:**

## **Board of Chiropractic Examiners**

Members of the Board of Chiropractic Examiners Tamara L. Lovelace, D.C., Chair Sofia Haffenreffer, D.C. Lisa M. Lanzara-Bazzani, D.C. Keith J. Zimmermann, D.C. Scott A. MacDonald, Public Member

### Chiropractic Examiners:

FY2017 Active Licenses: 423 FY2018 Active Licenses: 427 Expires August 24, 2022 August 24, 2017 August 24, 2020 August 24, 2020 December 28, 2018

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$19,916	\$119,125	\$32,085
Expenses	\$22,891	\$20,453	\$28,876
Revenues - Expenses	\$(2,975)	\$98,672	\$3,209
Revenues/Expenses %		582%	111%

### **Complaints and Disciplinary Action:**

## **Board of Dental Examiners**

Dental Examiners Board Members Tara Levesque-Vogel, DMD, President Arthur D. McKibbin, Jr., DMD, Vice President Muhenad Samaan, DMD Nilfa E. Collins, DMD Ellen M. Legg, RDH Puneet Kochhar, DMD Linda Tatarczuch, MSW, Public Member Dennis Hannon, DDS Lisa A. Scott, RDH

Expires July 15, 2022 July 15, 2019 August 12, 2021 July 26, 2019 July 15, 2019 July 15, 2020 August 12, 2021 July 15, 2021

#### **Dental Examiners:**

FY2017 Active Licenses: 3,036 FY2018 Active Licenses: 3,546

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$507,485	\$337,892	\$520,454
Expenses	\$280,042	\$271,428	\$250,262
Revenues - Expenses	\$227,443	\$66,464	\$270,192
Revenues/Expenses %	181%	124%	208%

- (34) complaints
- (11) disciplinary actions taken
- (2) settlement agreements

## **Board of Dieticians**

### **Licensed Dietitians Board Members**

Jeanne S. Brown, Chair Rebecca L. Dunn, Secretary Carole A. Palmer Heather S. McMahon, Public Member Dena Shields

### **Licensed Dieticians**

FY2017 Active Licenses: 557 FY2018 Active Licenses: 582

### Expires

December 6, 2019 December 6, 2017 December 6, 2020 March 28, 2018 December 6, 2019

FY 16	FY 17	FY 18
Actual	Actual	Actual
\$14,993	\$54,710	\$15,100
\$7,976	\$10,619	\$2,319
\$7,017	\$44,091	\$12,781
187%	515%	651%
	Actual \$14,993 \$7,976 \$7,017	Actual     Actual       \$14,993     \$54,710       \$7,976     \$10,619       \$7,017     \$44,091

Complaints and Disciplinary Action:

# **Electrology Advisory Committee**

<u>Electrology Advisory Committee Members</u> Joanne Sullivan Denise LaChance Mary McLaughlin		<u>Expires</u> February 2 <sup>°</sup> April 23, 20	
Electrologists			
FY2017 Active Licenses: <b>72</b> FY2018 Active Licenses: <b>56</b>			
	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$2,084	\$4,070	\$2,420
Expenses	\$2,913	\$1,507	\$236
Revenues - Expenses	\$(829)	\$2,563	\$2,184
Revenues/Expenses %		270%	1025%

## Complaints and Disciplinary Action:

## **Board of Funeral Directors and Embalmers**

<u>Members of the Board of Funeral Directors and Embalme</u> Timothy P. Kenney Susan J. Hopkins Eric P. Rochette Vincent A. Baiocchetti, III Daniel B. Stockbridge	<u>rs</u>	<u>Expires</u> June 13, 2 June 13, 2 June 13, 2 November June 13, 2	019 020 25, 2021
Funeral Directors and Embalmers			
FY2017 Active Licenses: <b>205</b> FY2018 Active Licenses: <b>336</b>			
	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$50,798	\$66,573	\$25,163
Expenses	\$13,351	\$18,015	\$5,964
Revenues - Expenses	\$37,447	\$48,558	\$19,198
Revenues/Expenses %	380%	370%	422%

## Complaints and Disciplinary Action:

# **Board of Hearing Care Providers**

Members of the Board of Hearing Care Providers	Expires
William Flanders, Audiologist, Chair	April 23, 2013
Krista M. Davison, Audiologist	April 23, 2018
Jason Vanier, Hearing Aid Dealer	April 23, 2017
Patricia Jabre, Hearing Aid Dealer	April 23, 2018
Vacant, Public Member	

## **Hearing Care Providers**

FY2017 Active Licenses: 76 FY2018 Active Licenses: 169

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$5,420	\$44,100	\$7,560
Expenses	\$3,355	\$1,501	\$1,286
Revenues - Expenses	\$2,065	\$42,599	\$6,274
Revenues/Expenses %	162%	2938%	588%

Complaints and Disciplinary Action:

# Board of Massage Therapists

Board of Massage Therapy Members	<u>Expires</u>
Jeff Mahadeen	August 31, 2016
Doreen Rossi	November 30, 2018
Julie Smith	July 1, 2021

## Massage Therapists

FY2017 Active Licenses: **2,062** FY2018 Active Licenses: **1,457** 

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$90,924	\$149,544	\$84,455
Expenses	\$19,348	\$42,143	\$26,543
Revenues - Expenses Revenues/Expenses %	\$71,576 470%	\$107,401 355%	\$57,912 318%

## Complaints and Disciplinary Action:

## **Board of Medical Technicians**

Medical Technician Board Members

Cynthia A. Gray, RN, Chair Arthur W. Yan, MD William B. Clutterbuck, MD Sarah V. Wilder Expires December 3, 2018 December 3, 2020 December 3, 2019 December 20, 2022

### **Medical Technicians**

FY2017 Active Licenses: **1,840** FY2018 Active Licenses: **2,717** 

	FY 16	FY 17	FY 18
_	Actual	Actual	Actual
Revenues	N/A	\$258,708	\$101,260
Expenses	N/A	\$31,098	\$44,919
-			
Revenues - Expenses	N/A	\$227,610	\$56,341
Revenues/Expenses %	N/A	832%	225%

### Complaints and Disciplinary Action:

## **Board of Medicine**

#### Members of the Board of Medicine

Michael Barr, M.D., President Emily R. Baker, Vice President John H. Wheeler, D.O. Frank B. Dibble, Jr., M.D. Daniel P. Potenza, M.D. David C. Conway, M.D. Gilbert J. Fanciullo, M.D. Susan Finerty, PA. VACANT, Public Member VACANT, O.P., Public Member Nina Gardner, Public Member

#### <u>Members of the Medical Review Subcommittee</u> Colin H. O'Brien, M.D., Chair

Peter H. Wilson, M.D. Leonard M. Rudolf, M.D. Ralph D. Beasley, M.D. David R. Coursin, M.D. Joseph N. Bautista, M.D. Joan C. Barthold, M.D. Sanders F. Burstein, M.D. Tanya A. Rule, P.A. Patricia C. Sherman, Public Member Thomas V. Trevethick, Public Member

#### Physicians and Physicians Assistants

FY2017 Active Licenses: 7,654 FY2018 Active Licenses: 8,567

#### <u>Expires</u>

April 21, 2020 April 21, 2019 May 5, 2020 By Virtue of Office April 21, 2021 December 3, 2021 December 3, 2021 April 21, 2023

October 14, 2021

## Expires December 9, 2018 December 3, 2018 December 3, 2020 April 6, 2019 January 1, 2020 December 3, 2019 December 3, 2019 December 9, 2018 June 27, 2019 June 27, 2020

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$1,360,115	\$1,409,343	\$1,474,426
Expenses	\$767,629	\$667,033	\$789,064
Revenues - Expenses	\$592,486	\$742,310	\$685,362
Revenues/Expenses %	177%	211%	187%

- (273) complaints
- (6) disciplinary action taken
- (4) settlement agreements

## **Board of Mental Health Practice**

Members of the Board of Mental Health Practice Diane L. Vaccarello, M.S., Chair, Marriage & Family Therapist Dayl H. Hufford, D.Min., Pastoral Psychotherapist Nancy B. Dyer, LICSW, MLADC, Social Worker Gary E. Goodnough, Ph.D., Mental Health Counselor Deborah Kennedy, Public Member Janet Stevens, Public Member Paul Barry, Public Member

#### Advisory Committee

Marriage & Family Therapists Phyllis Mackey, MS Thomas Linehan, MS George Samuels, MA, MSW

Mental Health Counselors J. David Renouf, M.Ed. Christine Lavoie, M.Ed.

Pastoral Psychotherapists Timothy Wildman, D.Min. Kaye Bowles, D.Min. Laurence Heckscher, D.Min. William Manseau, D.Min.

Social Workers Sheila Renaud-Finnegan, MSW Anne McCausland, MSW Mary Ellen Nicholls, MSW Jill Bardsley, MSW

#### Mental Health Professionals

FY2017 Active Licenses: 2,455 FY2018 Active Licenses: 2,419 <u>Expires</u> October 31, 2020 October 31, 2018 October 31, 2019 October 31, 2019 February 17, 2020 October 31, 2019 September 27, 2018

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$248,363	\$277,968	\$283,348
Expenses	\$102,376	\$121,277	\$121,987
Revenues - Expenses	\$145,987	\$156,691	\$161,360
Revenues/Expenses %	243%	229%	232%

- (15) complaints
- (1) disciplinary action taken

## **Midwifery Council**

### <u>Midwifery Council Members</u> Sherry A. Stevens, Midwife – Chair Kathryn Hartwell, Midwife Evelyn Aissa, Public Member Mark Carney, M.D., Pediatrician Member Carolyn E. Drake, Obstetrician Amy E. Darling, Midwife

#### Midwives

FY2017 Active Licenses: 28 FY2018 Active Licenses: 26 Expires

September 28, 2018 September 28, 2019 September 28, 2017 August 9, 2019 September 28, 2019 November 10, 2021

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	N/A	\$1,570	\$1,230
Expenses	N/A	\$3,141	\$120
Revenues - Expenses	N/A	\$(1571)	\$1,110
Revenues/Expenses %	N/A		1025%

### Complaints and Disciplinary Action:

## Naturopathic Board of Examiners

Members of the Naturopathic Board of Examiners

Deborah Sellars, Chair Jacqueline S. Yang Laura Chan, Secretary Dan Corley, Esq. Mark Manganiello <u>Expires</u> June 30, 2019 December 8, 2018 January 27, 2019 July 30, 2015

### Naturopathic Examiners

FY2017 Active Licenses: 85 FY2018 Active Licenses: 101

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$10,991	\$15,075	\$13,923
Expenses	\$4,880	\$1,934	\$1,387
Revenues – Expenses	\$6,111	\$13,141	\$12,536
Revenues/Expenses %	225%	779%	1004%

## Complaints and Disciplinary Action:

## **Board of Nursing**

Members of the Board of Nursing	<u>Expires</u>
Sherrie Palmieri, DNP, MBA, RN, CPHQ	May 10, 2018
Kevin Walsh	December 21, 2018
Beth Fersch, LPN	May 10, 2018
Somer Andrews, RN, BSN	May 10, 2021
Tracey Collins, DNP, RN, CNRN, NEA, CPHQ	May 11, 2019
Nora Fortin, RN, MSN, RNC-OB	May 10, 2019
Kathleen M. Kidder, APRN	May 10, 2019
Roberta Petrin, LNA	October 24, 2019
Samantha L. O'Neill, Public Member	May 10, 2021

### **Nursing Related**

FY2017 Active Licenses: 42,756 FY2018 Active Licenses: 41,929

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$1,669,118	\$1,730,924	\$1,729,269
Expenses	\$1,116,028	\$1,991,857	\$1,171,978
Revenues – Expenses	\$553,090	\$(260,933)	\$557,291
Revenues/Expenses %	150%		148%

- (142) complaints
- (63) disciplinary actions taken
- (14) settlement agreements
- (16) Voluntary License surrenders

## **Board of Nursing Home Administrators**

#### Members of the Board of Nursing Home Administrators

Daniel A. Estee, NHA, Chair Jeanne V. Sanders, NHA Ted J. Purdy, NHA Luanne S. Rogers, NHA Anthony Linardos, R.Ph. Mark J. Bonica, Ph.D. Judith M. Cote Anne L. Howe Barry E. Conway, Public Member

### <u>Expires</u>

January 1, 2017 January 1, 2016 March 6, 2017 January 1, 2017 April 1, 2016 January 2, 2019 January 1, 2017 May 31, 2016 November 1, 2016

### **Nursing Home Administrators**

FY2017 Active Licenses: 171 FY2018 Active Licenses: 180

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$25,845	\$24,572	\$28,650
Expenses	\$18,811	\$6,079	\$5,582
Revenues – Expenses	\$7,034	\$18,493	\$23,068
Revenues/Expenses %	137%	404%	513%

### **Complaints and Disciplinary Action:**

# **Ophthalmic Dispensing Professionals**

FY2017 Active Licenses: 541 FY2018 Active Licenses: 471

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$23,424	\$31,255	\$25,215
Expenses	\$1,159	\$10,581	\$2,459
Revenues – Expenses Revenues/Expenses %	\$22,265 2021%	\$20,674 295%	\$22,756 1025%

Complaints and Disciplinary Action:

## **Board of Optometry**

### Members of the Board of Optometry

Guy R. Lessard, O.D., President Andrea L. Murphy, O.D. Scott Krauchunas, O.D. Joel R. Tuite, O.D. Alan P. Goode, Public Member

### Optometrists

FY2017 Active Licenses: 285 FY2018 Active Licenses: 281 Expires

July 1, 2017 July 1, 2018 July 1, 2020 July 1, 2019 January 20, 2022

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$83,360	\$10,725	\$87,705
Expenses	\$19,945	\$32,668	\$10,949
Revenues – Expenses	\$63,415	\$(21,943)	\$76,756
Revenues/Expenses %	418%		801%

### **Complaints and Disciplinary Action:**

## **Board of Pharmacy**

Pharmacy Board Members	<u>Expires</u>
Gary J. Merchant, R.Ph., President	October 21, 2019
Helen C. Pervanas, R.Ph., Vice President	September 6, 2021
John R. Genovese, R.Ph., Treasurer	September 6, 2018
David A. Rochefort, R.Ph., Secretary	September 6, 2021
Candace C. W. Bouchard, Public Member	October 14, 2021
Lindsey Laliberte, R.Ph.	September 7, 2022
Charles J. Fanaras, R.Ph.	September 6, 2018

### **Pharmacy Related**

FY2017 Active Licenses: 8,298 FY2018 Active Licenses: 8,631

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$1,527,705	\$2,102,145	\$2,095,418
Expenses (includes PDMP)	\$705,744	\$691,078	\$1,176,644
	¢001.0/1	¢1 411 0/7	¢010 774
Revenues - Expenses	\$821,961	\$1,411,067	\$918,774
Revenues/Expenses %	216%	304%	178%

- (31) complaints
- (11) disciplinary actions taken
- (3) settlement agreements

## **Board of Podiatry**

## Podiatry Board Members

## Expires

Jennifer S. Sartori, DPM, President	June 3, 2017
	,
James H. Dolan, Jr., DPM	April 27, 2019
Matthew L. Burrell, DPM	August 25, 2017
David E. Biss, DPM	December 5, 201
Daniel Morrissey, OP, Public Member	August 4, 2017

## Pharmacy Related

FY2017 Active Licenses: 102 FY2018 Active Licenses: 102

June 3, 2017
April 27, 2019
August 25, 2017
December 5, 2017
August 4, 2017
,

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$40,625	\$8,405	\$28,860
Expenses	\$22,779	\$8,796	\$13,015
Revenues – Expenses	\$17,846	\$(391)	\$15,845
Revenues/Expenses %	178%		222%

## Complaints and Disciplinary Action:

# **Board of Psychologists**

Members of the Board of Psychologists	Expires
James Halla, Psy.D. – Chair	July 1, 2019
Steven C. Atkins, Psy.D.	July 1, 2019
Susan G. Vonderheide, Ph.D.	July 1, 2018
Roger L. Peterson, Ph.D.	July 1, 2018
Deborah Warner, Ph.D.	July 1, 2020
Anna L. Elbroch, Esq. – Public Member	July 1, 2019
Catherine Shanelaris, Esq. – Public Member	July 1, 2018
Stacey Pawlik – Public Member	July 1, 2020

## Psychologists

FY2017 Active Licenses: 559 FY2018 Active Licenses: 639

	FY 16	FY 17	FY 18
	Actual	Actual	Actual
Revenues	\$67,996	\$138,067	\$77,338
Expenses	\$31,104	\$30,011	\$23,677
Revenues Excess/Deficit	\$36,892	\$108,056	\$53,660
	217%	460%	327%

- (5) complaints
- (1) settlement agreement

## Board of Reflexology, Structural Integration and Asian Bodywork Therapy

Members of the Advisory Board of Reflexology, Structural Integration and Asian Bodywork Therapy Russell Jones Kevin Frank Andrea Montgomery

Expires December 31, 2018 February 9, 2018 February 9, 2018

### Reflexology, Structural Integrators, and Asian Bodywork Therapists

FY2017 Active Licenses: 36 FY2018 Active Licenses: 25

	FY 16 Actual	FY 17 Actual	FY 18 Actual
Revenues	\$2,076	\$1,760	\$1,210
Expenses	\$2,326	\$621	\$118
Revenues – Expenses	\$(250)	\$1,139	\$1,092
Revenues/Expenses %	⊅(∠30)	283%	<u>\$1,092</u> 1025%

**Complaints and Disciplinary Action:** 

### Prescription Drug Monitoring Program

#### **Advisory Council Members**

David Strang, MD, Chair, NH Medical Society Arthur McKibbin, DMD, NH Board of Dental Examiners Sean Gill, ESQ, NH Attorney General's Office Candace Bouchard, NH Board of Pharmacy Bradley Osgood, NH Police Chief's Association David DePiero, NH Hospital Association Joseph Harding, NH Department of Health and Human Services Eric Hirschfeld, DMD, NH Dental Society Kitty Kidder, APRN, NH Board of Nursing Steve Crawford, DVM, NH Board of Veterinary Medicine Michael Viggiano, RPh, State Pharmacy Association Gilbert Fanciullo, MD, Board of Medicine Erik Nelson, ND, Board of Naturopathic Medicine Kate Frey, Governor's Commission on Alcohol and Drug Jonathan Stewart, Governor's Commission on Alcohol and Drug

Funded mostly by a U.S. Bureau of Justice Administration grant

The Prescription Drug Monitoring Program (PDMP) is:

- A web-based data system that contains information on controlled prescription medications (Schedules II-IV) dispensed by NH licensed retail pharmacies and other dispensers.
- Intended to support legitimate medical use of controlled substances while limiting drug abuse and diversion.
- Intended to aid prescribers avoid drug interactions; identify possible substance abuse disorders and drug seeking behaviors.